FRANCE ON PREMISE CONSUMER PULSE REPORT

CGA by NIQ, January 2025

SUMMARY

- **Visitation Rate in January:** Compared to last year, in January more consumers went out to eat (+3pp) and drink (+2pp), although they limited the frequency of their outings, preferring monthly outings.
- Categories Drunk: Whereas the most popular category in December was hot beverages, in January beer takes first place. Beer is also the category perceived as offering the best value for money, the best quality of service and the most enthusiasm. Cocktails remain a category of experience and innovation in which consumers are exploring novelty in the on-trade.
 - **Prognosis for February:** Less consumers are planning to go out over next month, but gen-z are planning to increase the amount they go out.

- Hot Topic (Holidays): The on-trade continues to attract consumers during the festive season, but visits are slightly down on the usual levels. Consumers are opting for higher-quality drinks, reducing the number of glasses they drink, but opting for more expensive beverages to indulge during the festive season.
- Hot Topic (Prognosis for 2025): Consumer habits appear stable for the coming year. However, some consumers are looking for healthier, higher-quality options, with value for money being the most important factor in Italy and Germany too.
- Hot Topic (Dry January): Dry January, a growing trend in Europe, is prompting more and more people to reduce their alcohol consumption. During this period, the number of outings is often reduced, although the range of alcohol-free alternatives is diversifying. This desire for moderation tends to extend beyond the month of January. The main categories remain the traditional mocktails and alcohol-free beers.



Our 3 hot topics reflect consumers' growing desire for moderation and quality. To maintain the attractiveness of hospitality establishments and meet French consumers' desire for balance, it is essential to strengthen and broaden the range of alcohol-free alternatives to satisfy a curious clientele in search of new, high-quality experiences.

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CGA'S MONTHLY CONSUMER PULSE

- This monthly On-Premise Consumer Pulse report is intended to capture consumers consumption patterns and how they fluctuate in the transition period from December 2024 to January 2025 in France.
- This study looks into consumer's On-Premise behaviour over the *past month* and tests visit intention for the *month ahead*.
- In other countries, this monthly check-in has become a staple for beverage suppliers and other businesses interested in the channel.
- These monthly updates will help interested parties to stay close to the consumer's intentions and behaviours for our beloved On Premise channel.
- For this January 2025 issue, we surveyed 757 consumers (aged 18+) between January 23rd 28th 2025. These consumers were situated across all French regions and must typically visit On Premise venues at least once within a 3-month period.

Key metrics & On Premise visitation





LOOKING BACK





49%

of consumers have been out for a drink in the previous month

+1pp vs January Last Year

87%

of consumers have been out **to eat** in the previous month

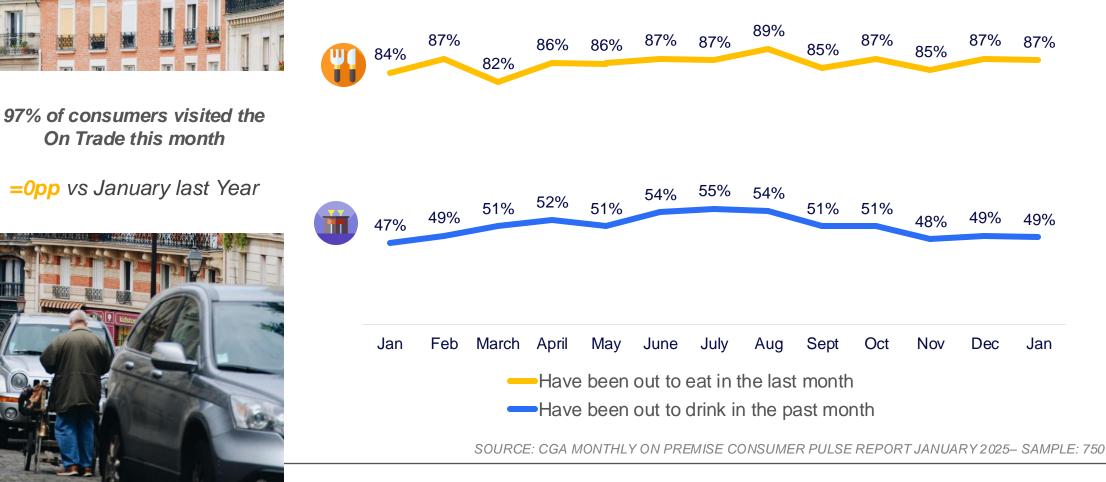
+2pp vs January Last Year



LOOKING BACK

FREQUENCY VISITING THE ON PREMISE OVER THESE LAST MONTHS

Yearly visitation rates to the On-Premise



HOW OFTEN HAVE YOU VISITED BARS, RESTAURANTS AND SIMILAR VENUES OVER THE PAST MONTH?

Frequency visiting On Premise in the past month

			Everyday / aln	ryday	Weekly		Monthly	
-2	Overall	3%	46%		52%			
	-1p	p vs Ja	nuary Last Year	ary Last Year -3pp vs J		y Last Year	+4pp vs January Last Year	
i	To Drink	2%	47%			52%		
	To Eat	1%	36%					

SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 – SAMPLE: 728 - 724



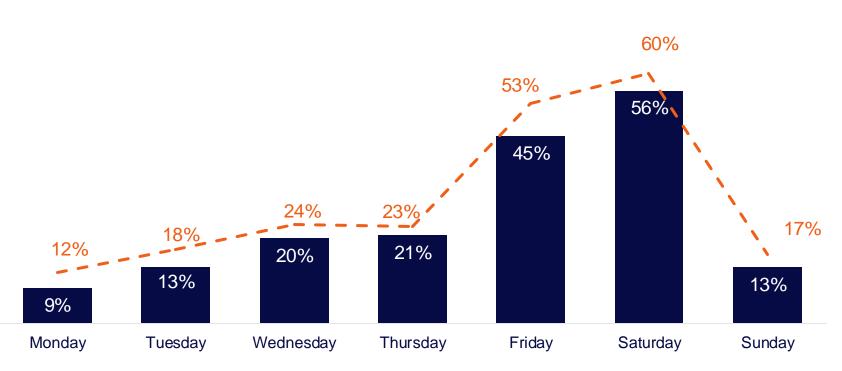




ON WHICH DAY(S) OF THE WEEK HAVE YOU VISITED A BAR, RESTAURANT OR OTHER SIMILAR VENUE OVER THE PAST MONTH?

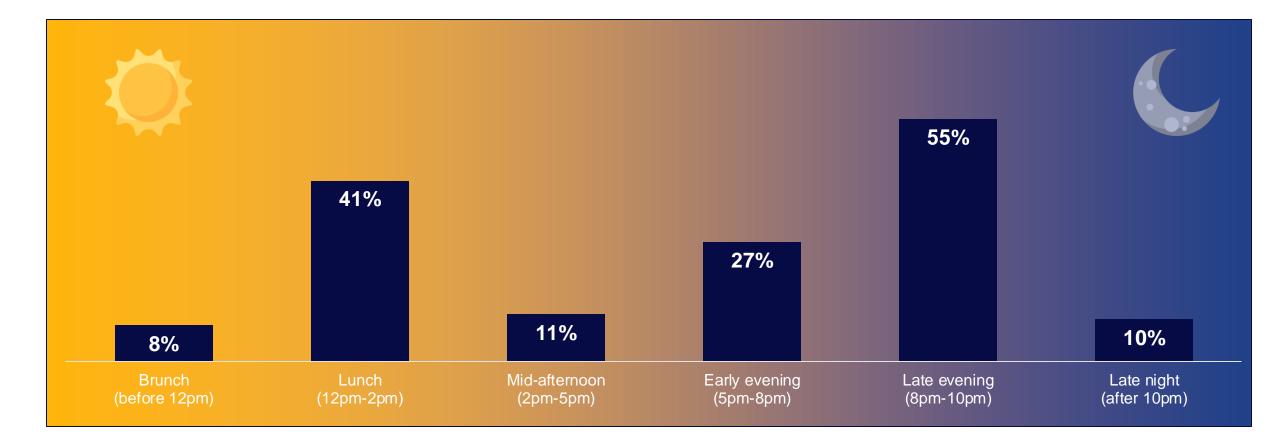
Day of the week visiting the on-premise

January – – January-Last Year



WHAT TIMES OF DAY HAVE YOU BEEN VISITING BARS, RESTAURANTS AND SIMILAR VENUES OVER THE PAST MONTH?

Time of day for visiting the On-Premise

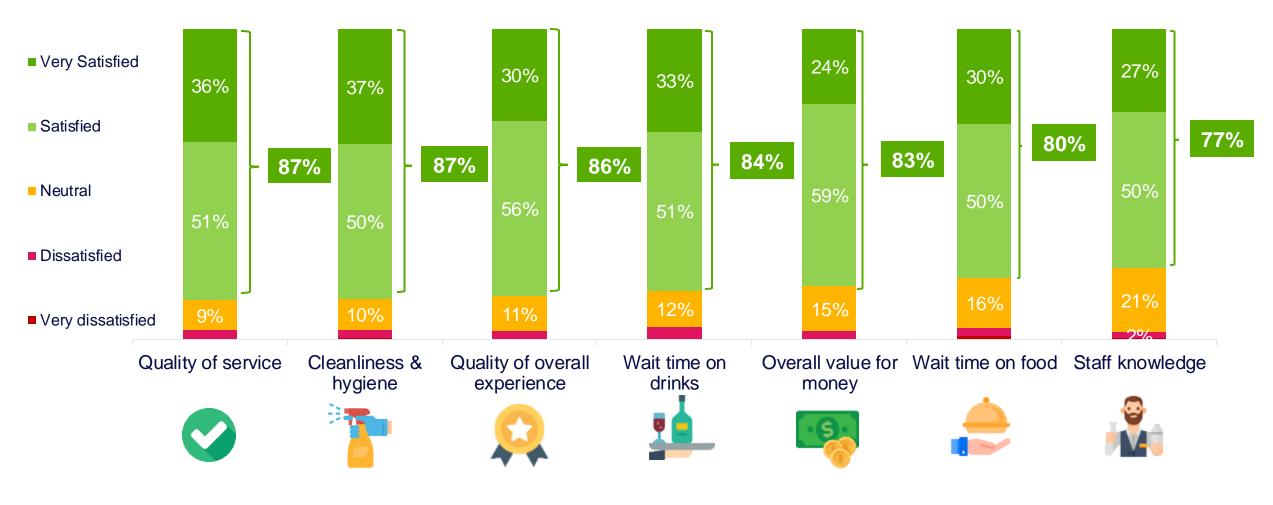


SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 – SAMPLE: 732 - 723



SATISFACTION WITH MOST RECENT VISIT TO THE ON PREMISE

Proportion of consumers very satisfied/satisfied with...



SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 – SAMPLE: 362 - 750



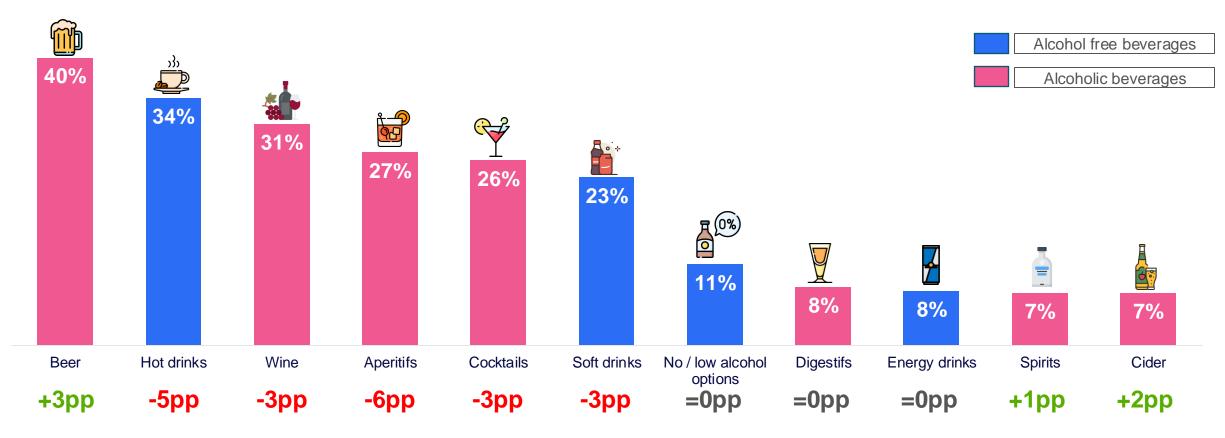
Key Metrics: Categories Drunk

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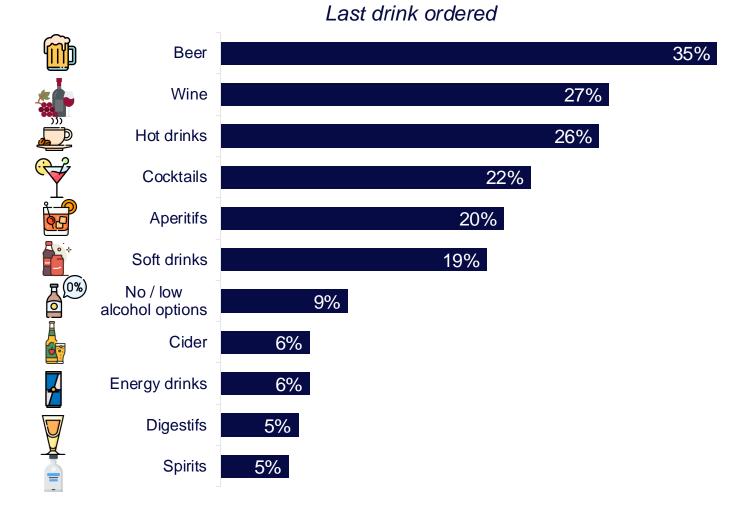
WHICH OF THE FOLLOWING DRINKS HAVE YOU DRANK IN BARS AND/OR RESTAURANTS IN THE PAST MONTH?

Most popular drink categories | Indexed vs. January last year





THINKING ABOUT YOUR MOST RECENT VISIT TO A BAR, RESTAURANT OR SIMILAR VENUE, WHICH OF THE FOLLOWING CATEGORIES DID YOU DRINK?



SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 – SAMPLE: 754

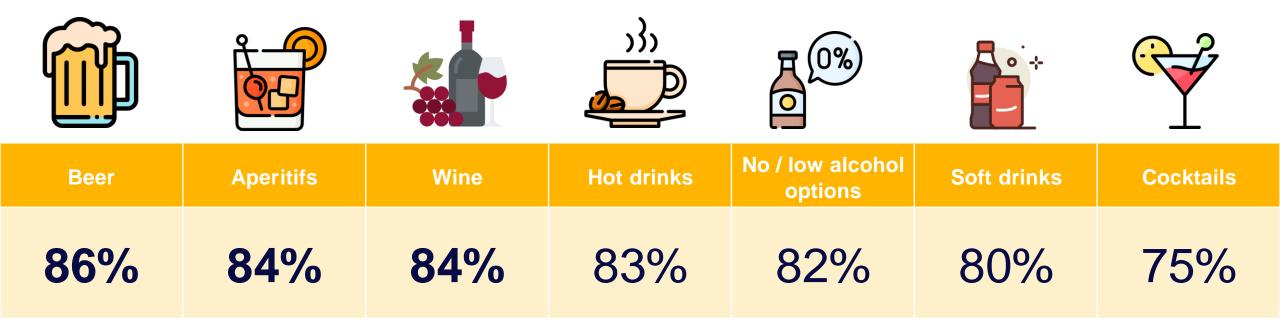


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HOW SATISFIED WERE YOU WITH THE DRINK(S) THAT YOU HAVE HAD ON YOUR MOST RECENT VISIT REGARDING ITS VALUE FOR MONEY?

Shown to individual drink category consumer on latest visit

% very satisfied / satisfied with value for money *



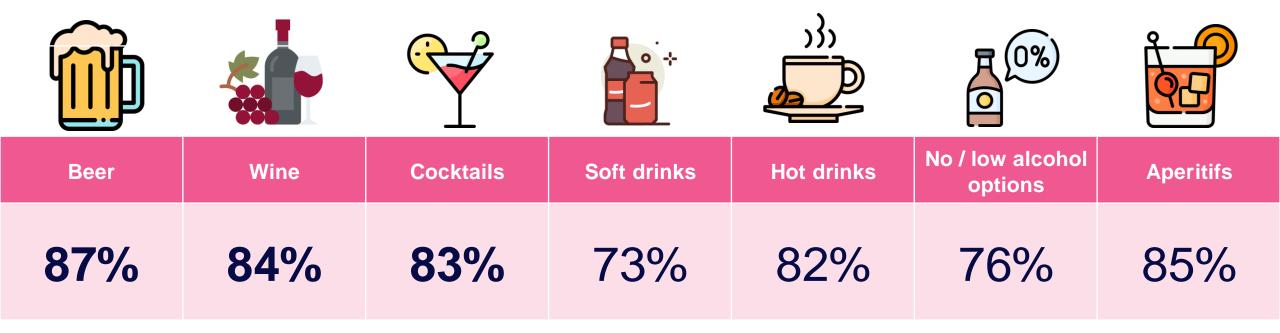
SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 - SAMPLE: 65 - 259



HOW SATISFIED WERE YOU WITH THE DRINK(S) THAT YOU HAVE HAD ON YOUR MOST RECENT VISIT REGARDING HOW EXCITING IT WAS?

Shown to individual drink category consumer on latest visit

% very satisfied / satisfied with how exciting the drink was



SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 - SAMPLE: 62 - 258



HOW SATISFIED WERE YOU WITH THE DRINK(S) THAT YOU HAVE HAD ON YOUR MOST RECENT VISIT REGARDING ITS QUALITY OF SERVE?

Shown to individual drink category consumer on latest visit

% very satisfied / satisfied with The overall quality of the serve

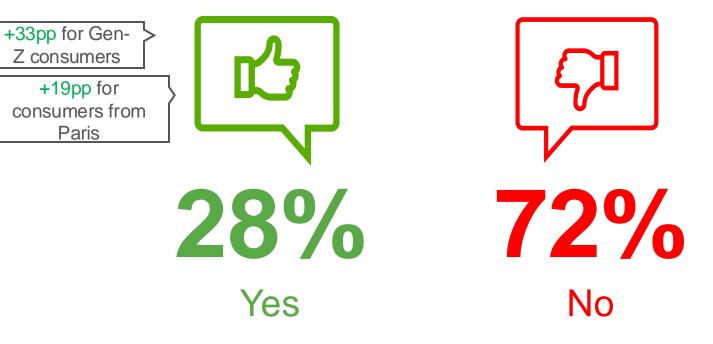
		C C C C C C C C C C C C C C C C C C C		,}, ,})	*	0%
Beer	Wine	Cocktails	Soft drinks	Hot drinks	No / low alcohol options	Aperitifs
89%	88%	88%	81%	91%	80%	88%

SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 - SAMPLE: 65 - 259



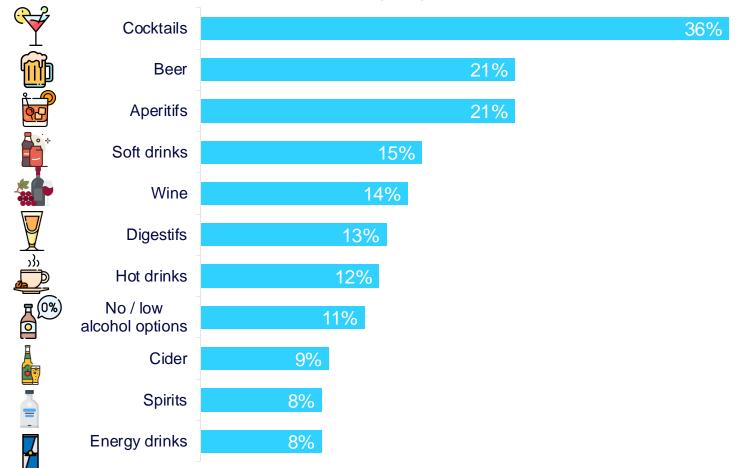


HAVE YOU TRIED A NEW DRINK WHEN EATING OR DRINKING OUT OVER THE PAST MONTH?



WHICH OF THE FOLLOWING CATEGORIES WAS THE NEW DRINK THAT YOU TRIED?

New drinks tried by those going out for food and drinks



SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 - SAMPLE: 206



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Key Metrics: Next Month Prognosis





LOOKING FORWARD



78%

of consumers plan to go out **to eat** in the next month

-9pp vs January last year

37%

of consumers plan to go out **for a drink** in the next month

-15pp vs January last year

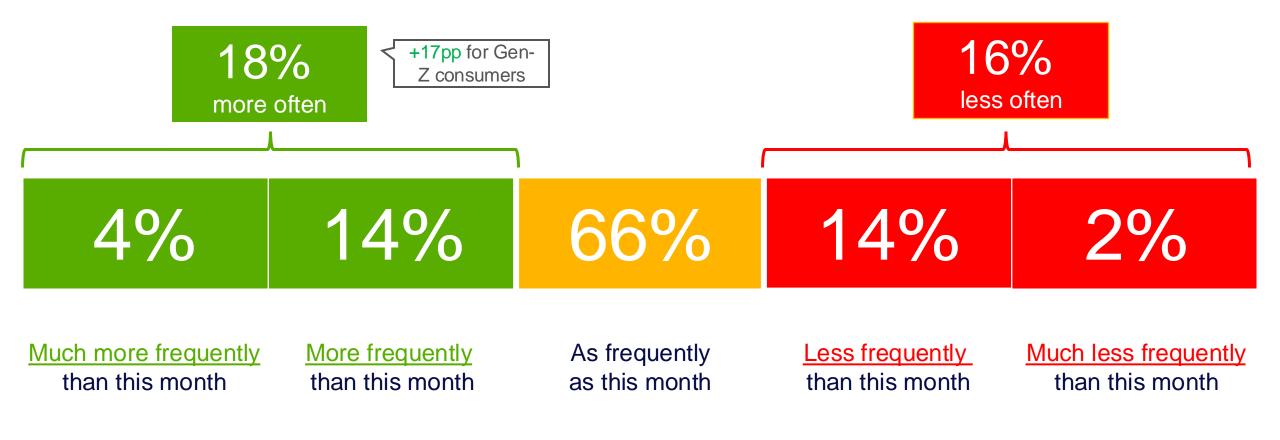
SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 – SAMPLE: 756 - 750



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HOW OFTEN DO YOU PLAN TO VISIT BARS, RESTAURANTS OR OTHER SIMILAR VENUES OVER THE NEXT MONTH?

Asked to those planning to visit the On Premise in the next month





Hot Topic: Holiday Consumption



Lemon sauce Nutella Honey Strawberry sauce Caramel sauce Chocolate sauce Baileys Oreo Cream After Eight Marshmallow Golden Sirup

made with

70000

Special Offer: Cherry and Cream

£4



COMPARED TO YOUR USUAL BEHAVIOUR THROUGHOUT 2024, HOW OFTEN DID YOU GO OUT TO EAT AND/OR DRINK OVER THE CHRISTMAS PERIOD?



15% didn't go out <u>at all</u> during Christmas period

DID YOU GO OUT TO EAT/ DRINK OVER THE 2024 CHRISTMAS PERIOD, FOR ANY OF THE FOLLOWING OCCASIONS? PLEASE SELECT ALL THAT APPLY

Top 5 most popular occasions for visitation over the Christmas period

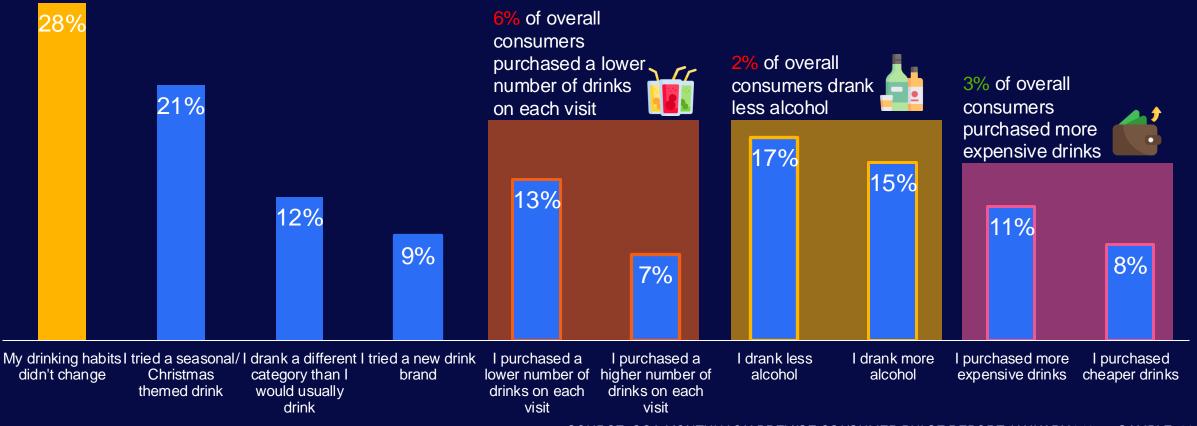


SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 - SAMPLE: 639



IN WHICH OF THE FOLLOWING WAYS, IF ANY, DID YOUR DRINKING HABITS CHANGE WHEN VISITING EATING AND DRINKING OUT VENUES OVER THE 2024 CHRISTMAS PERIOD? PLEASE SELECT ALL THAT APPLY

Changes in consumers drinking habits during the Christmas period



SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 - SAMPLE: 639

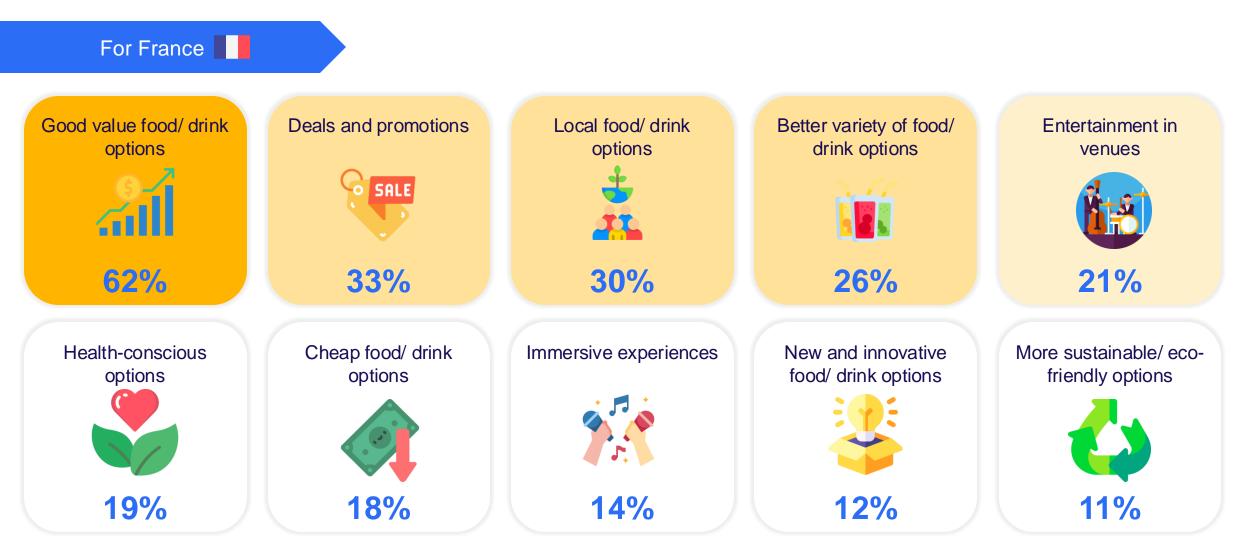


Hot Topic: New years Resolutions





WHICH OF THE FOLLOWING WILL BE IMPORTANT TO YOU WHEN EATING AND/OR DRINKING OUT IN 2025?





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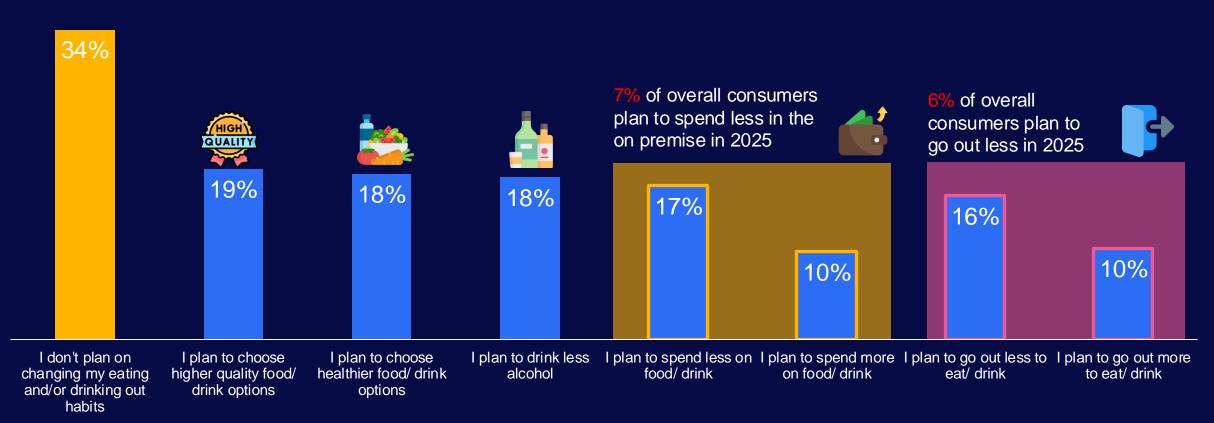
WHICH OF THE FOLLOWING WILL BE IMPORTANT TO YOU WHEN EATING AND/OR DRINKING OUT IN 2025?





WHAT ARE YOU PLANNING TO PRIORITISE THIS YEAR WHEN IT COMES TO EATING AND DRINKING OUT IN 2025?

Consumption prognosis for 2025



SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 - SAMPLE: 112 - 687



Hot Topic: **Dry January**

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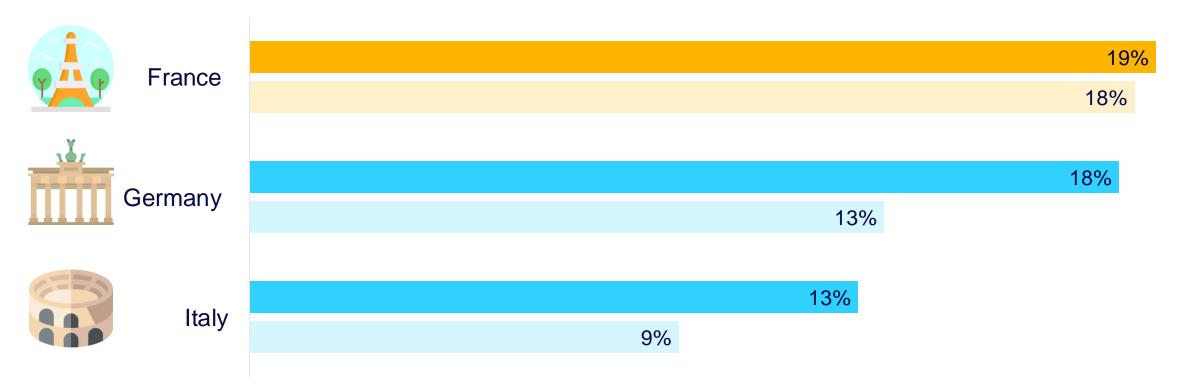
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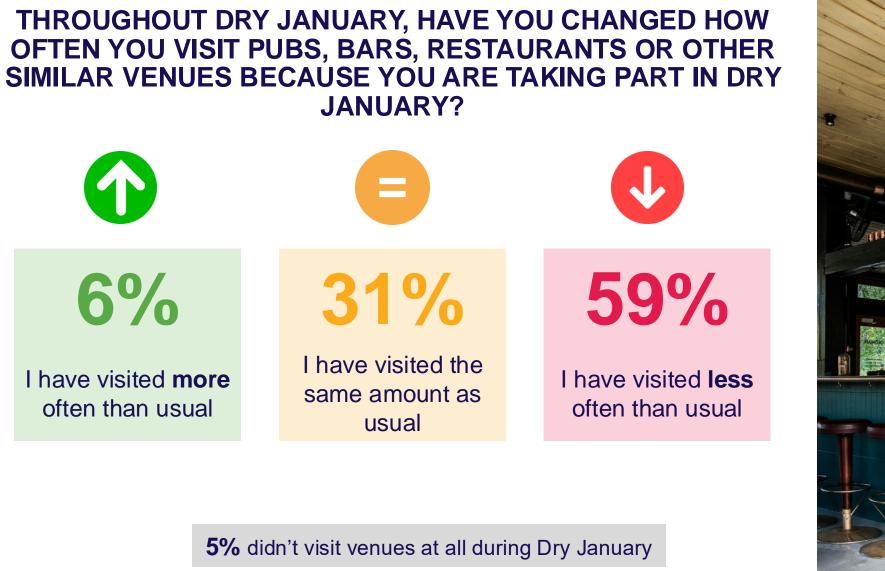
ARE YOU CURRENTLY PARTICIPATING IN DRY JANUARY?

Participation rate in 2025
Participation rate in 2024



SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 - SAMPLE: 1000 - 750





SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 – SAMPLE: 177

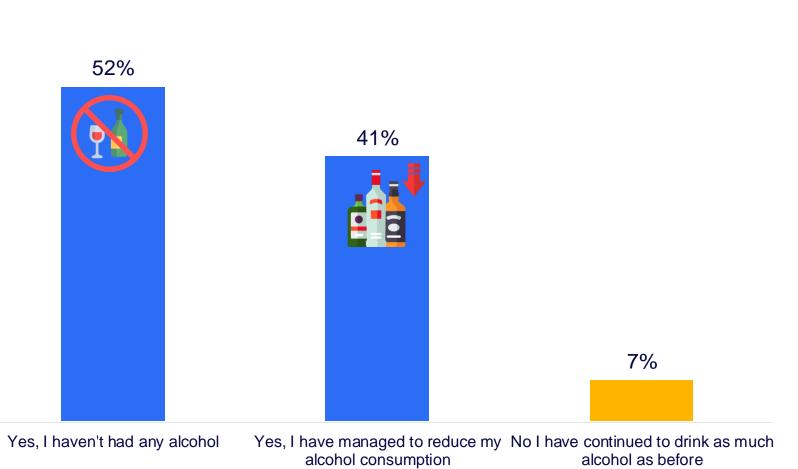




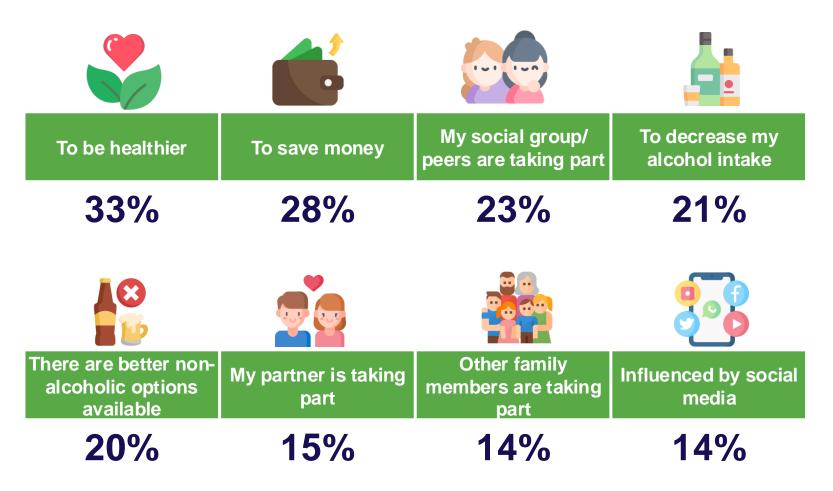
34



HAVE YOU ABSTAINED FROM ALCOHOL DURING DRY JANUARY AS YOU INTENDED SO FAR?

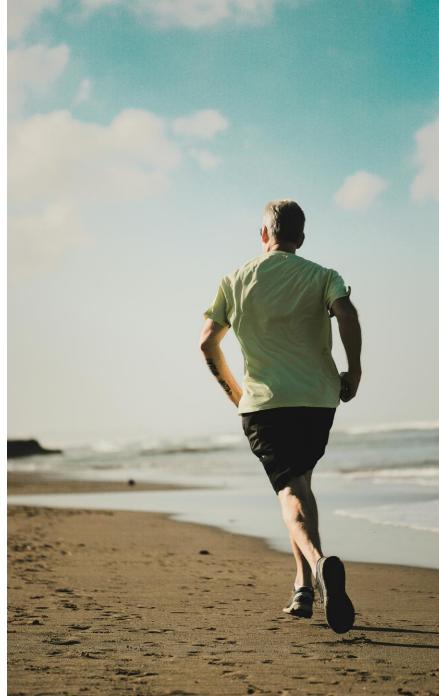


WHY DID YOU PLAN TO TAKE PART IN DRY JANUARY?



SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT JANUARY 2025 – SAMPLE: 177



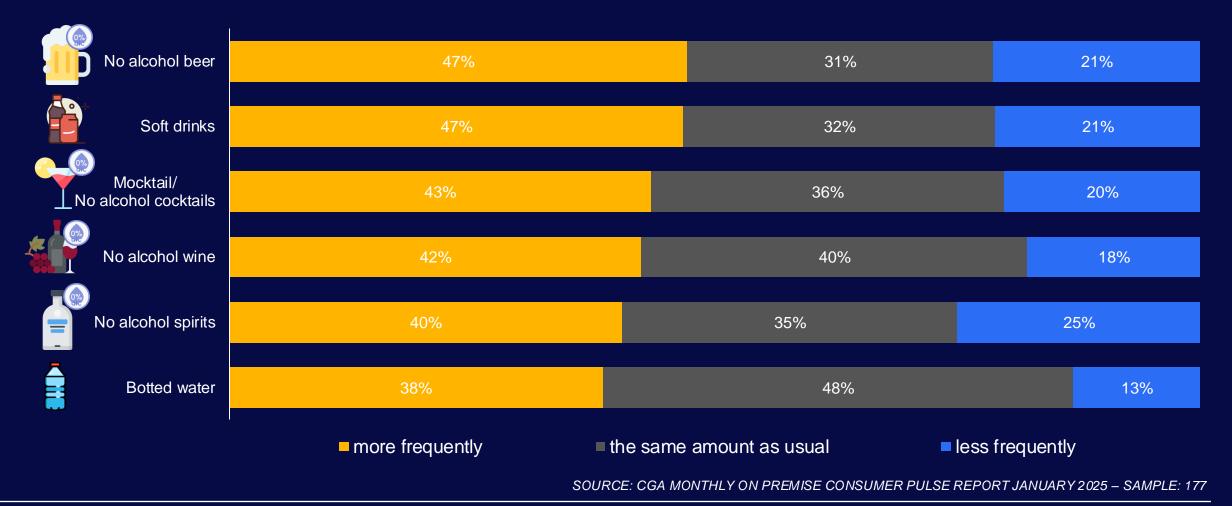


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36

HAVE YOU DRANK ANY OF THE FOLLOWING DURING DRY JANUARY?

I drank this...during dry January



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HAVE YOU DRANK ANY OF THE FOLLOWING DURING DRY JANUARY?

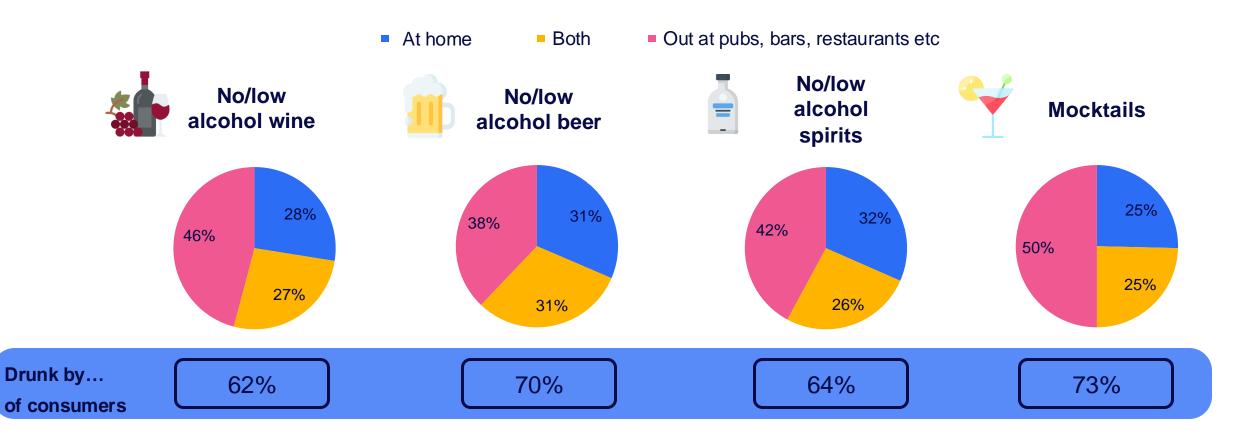
Consumers who drank the following categories for the first time while participating in Dry January





YOU HAVE SAID YOU DRANK THE FOLLOWING DRINKS IN DRY JANUARY. WHERE DID YOU DRINK THESE?

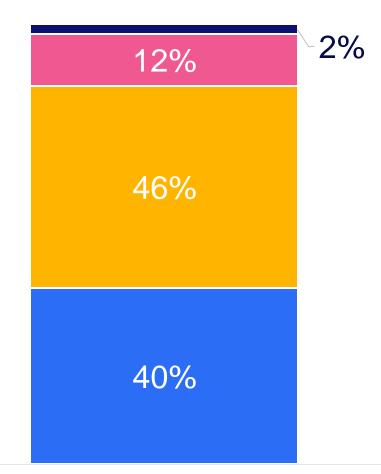
Consumers who drank the following categories while participating in Dry January







WHICH OF THE FOLLOWING DO YOU PLAN ON DOING WHEN DRY JANUARY ENDS?



- I will increase my alcohol consumption in the short term
- I will go back to my normal alcohol consumption
- I will drink alcohol again but will continue to moderate how much I drink
- Continue to not drink for the foreseeable future

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CGA: Consumer Tools

Additional Consumer Reporting where CGA by NIQ's expertise can be leveraged



Custom RFP Support Decks

Take group-specfic sales stories to your national account customers to speak to their consumers and showcase how your portfolio aligns with their strategies



Optimum Assortment

CGA's assortment tool allows you to enable your teams to showcase the optimal range for outlets and highlight where brands should be placed within a range to achieve highest sales and increase customer satisfaction



Path to Purchase

Understand the decision corridor consumers go through when purchasing products, and identify how these choices impact the decisions that result in final sales



Consumer Segmentation

Strategically and effectively target specific On Premise drinkers to identify offerings and opportunities that relate to them, ensuring \$ are spent more effectively in On Premise brand building



Custom Research

From online surveys to focus groups and in-outlet intercepts, CGA has access to millions of consumers across the world to answer your most important questions



Bartender Research

Bartenders and servers are the final touch point of influence in the channel. With such change, understanding advocacy and bartender needs is extremely important in influencing the sales of your products Find out how build a successful On Premise strategy

For more information on how CGA by NIQ can help your business grow in the French On Premise, get in touch:



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