

Winning When Growth is Harder

Fueling growth in an era of choice, complexity and change

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NIQ





From crisis to complexity:

The new consumer reality



Wallets are under pressure and spending has become intentional

- Rising living costs, economic uncertainty, and uneven confidence have permanently changed how Canadians allocate their dollars.



Consumers aren't pulling back, they're recalibrating

- Today's shopper is disciplined and resourceful: prioritizing essentials, scrutinizing every purchase, trading down, switching channels, and redefining what "value" truly means.

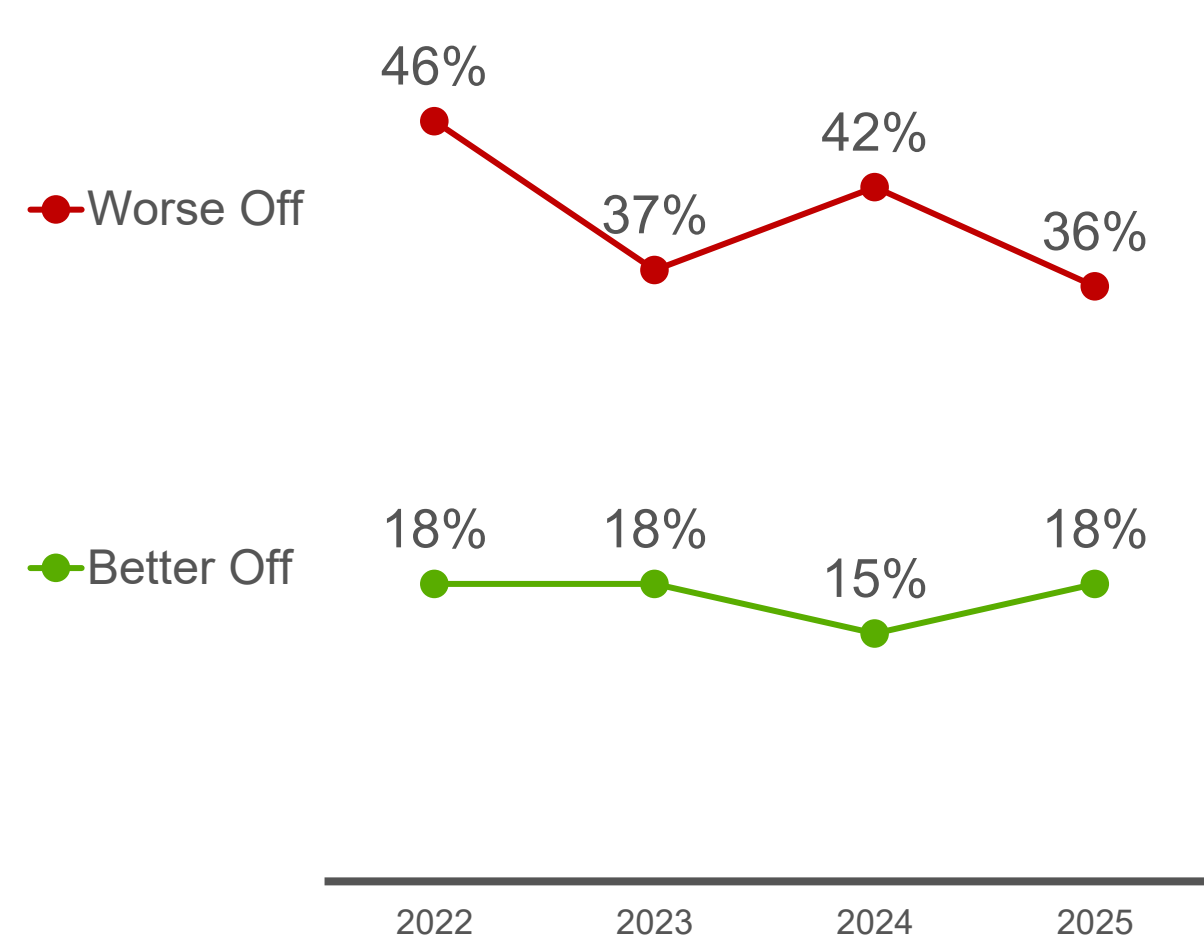


This is a pivotal moment for FMCG growth

- Price alone won't win. Growth will come from earning the trip through relevance, affordability, and innovative solutions that meet consumers where they are right now.

Consumer sentiment around their personal finances are improving

Canadian consumer financial position sentiment



Why Worse Off?

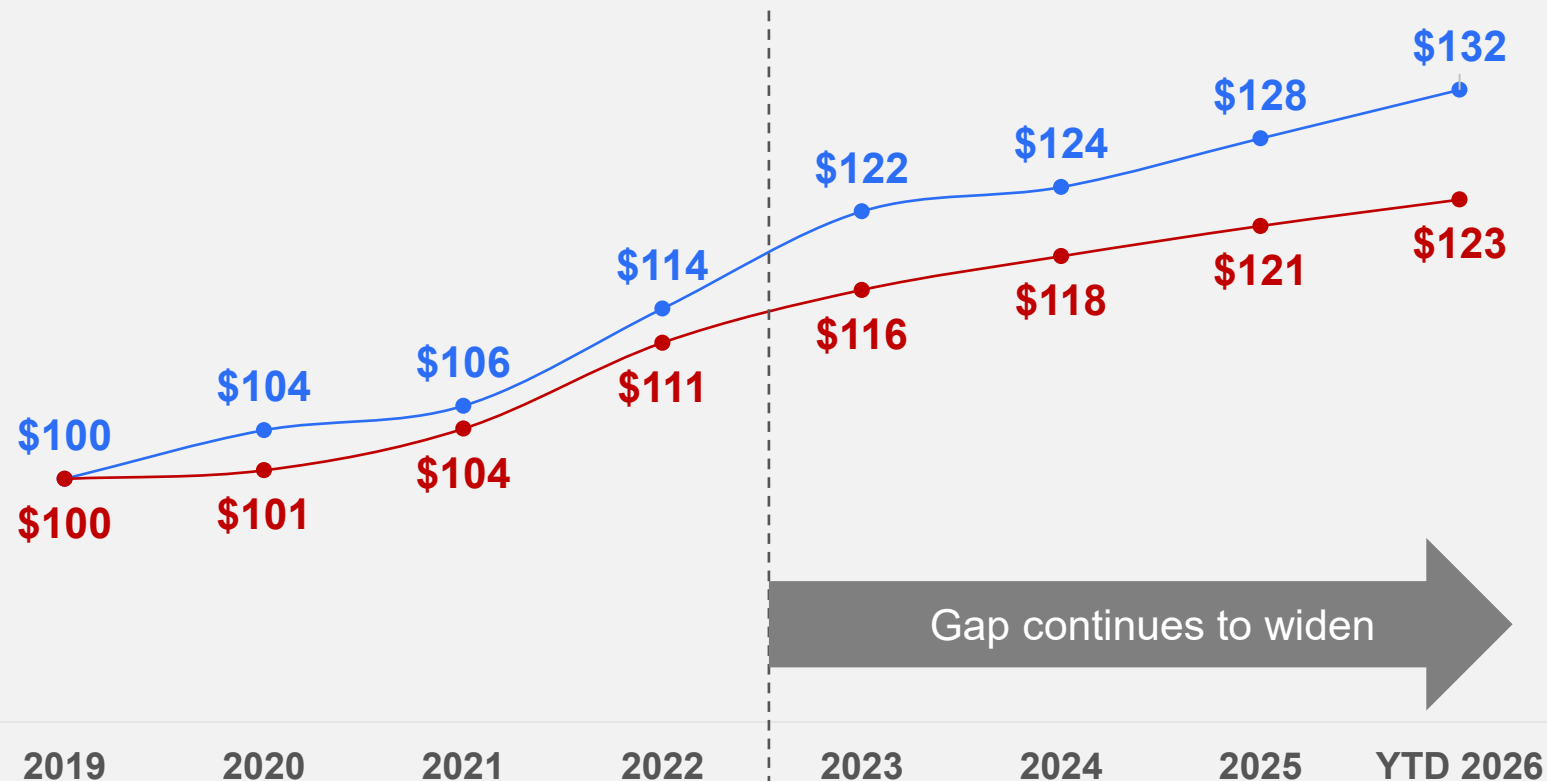
- 83% Increased costs of living
- 39% Economic slowdown
- 28% Job insecurity / loss

Top Concerns for 2026

- 46% Rising food costs
- 21% Global conflict
- 20% Economic downturn

FMCG inflation has increased at a faster rate than overall CPI

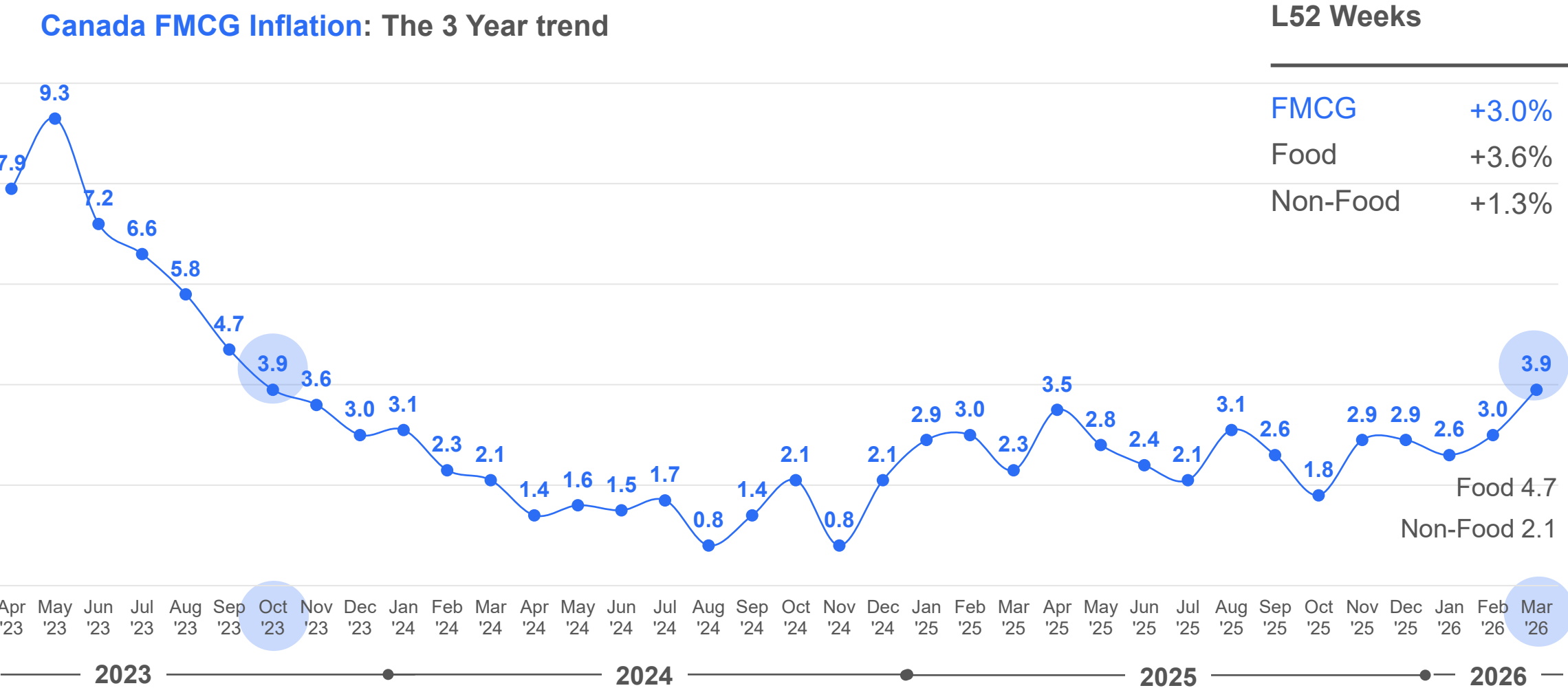
Compounding Inflation: **Canadian CPI[^]** vs. **Canada FMCG**



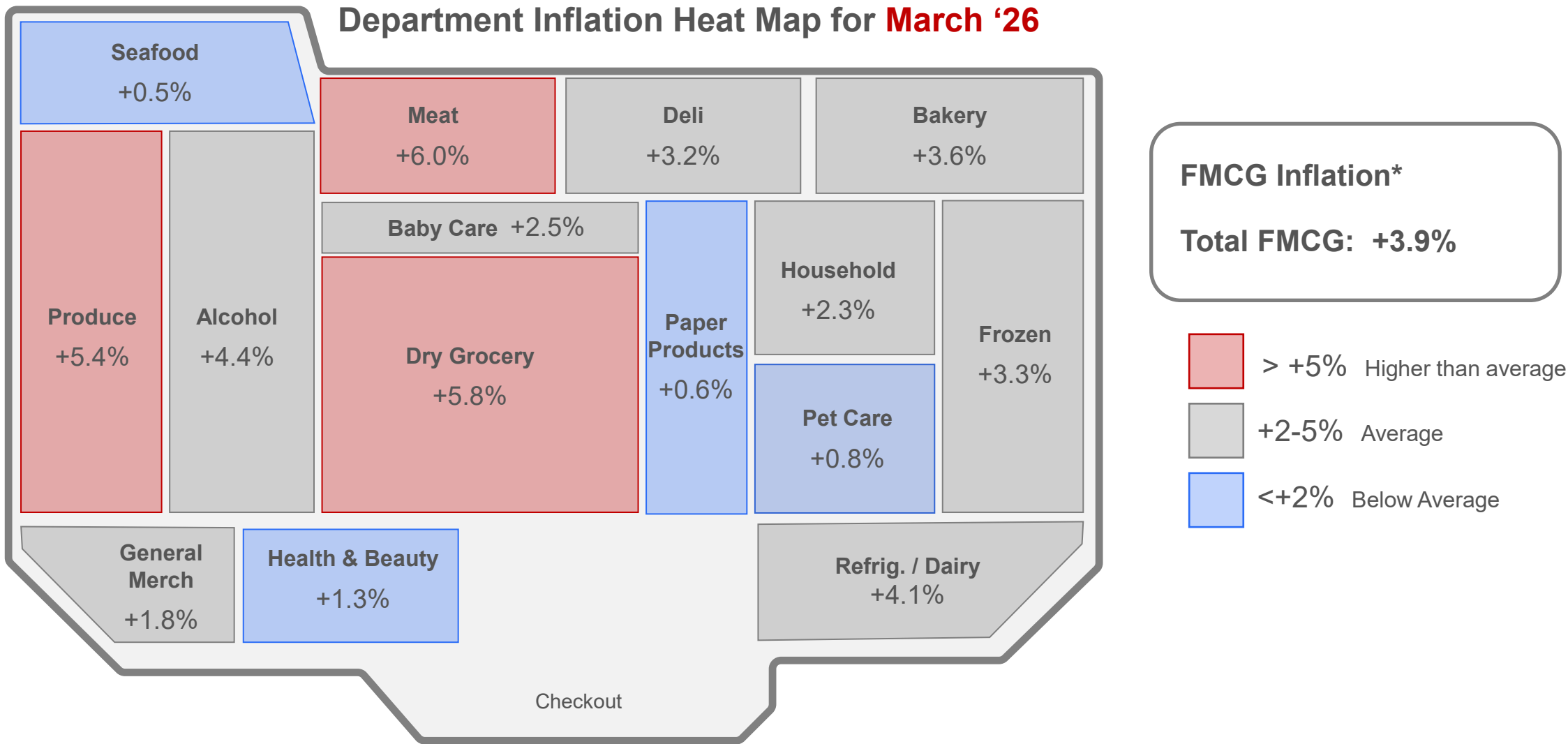
Consumers are spending +32% more for FMCG products than pre-pandemic

Compare that to overall living costs that increased +23%

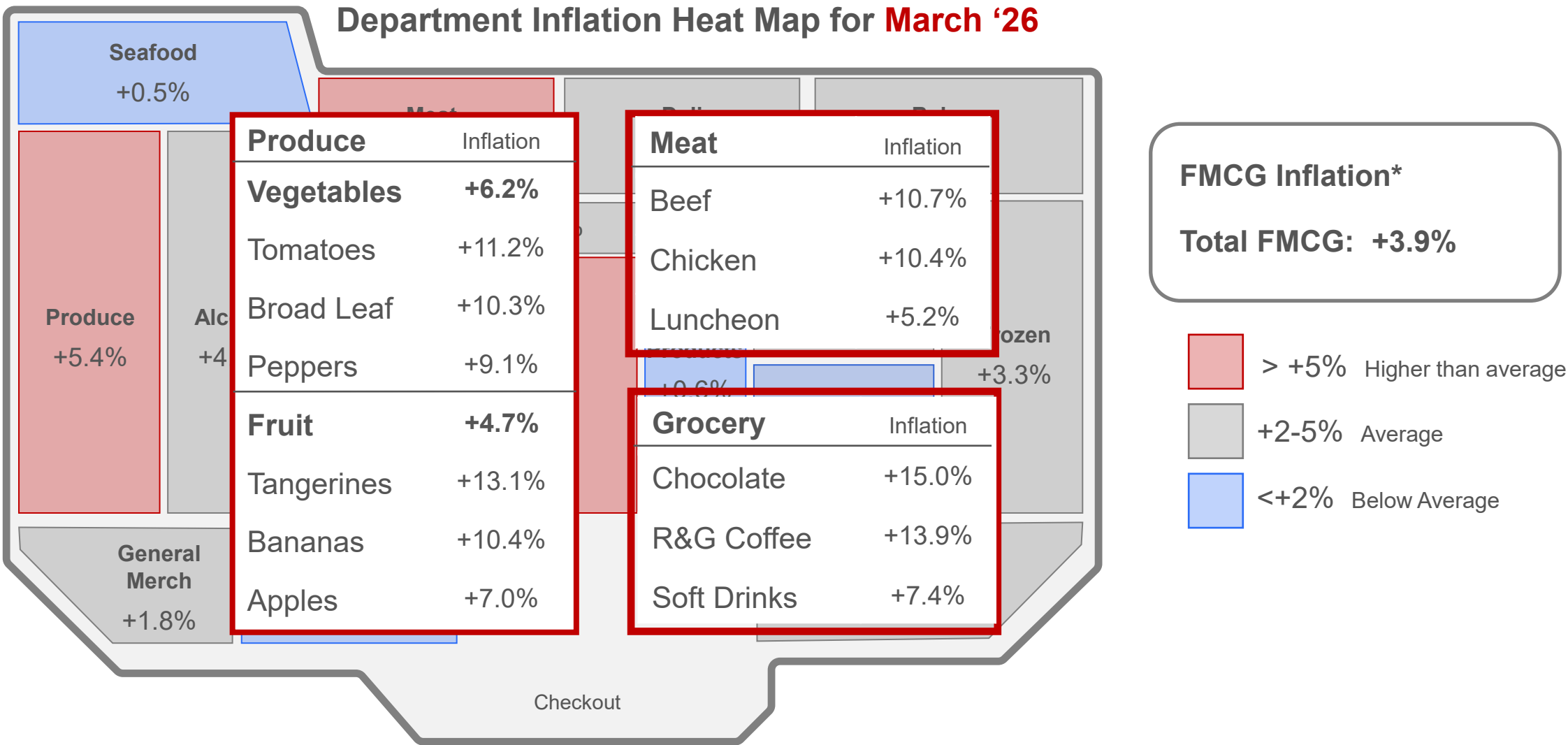
FMCG inflation jumped sharply in March '26 to +3.9% - the highest rate of increase since October '23. Food fueling the increase.



There are several polarizing price increases across the store

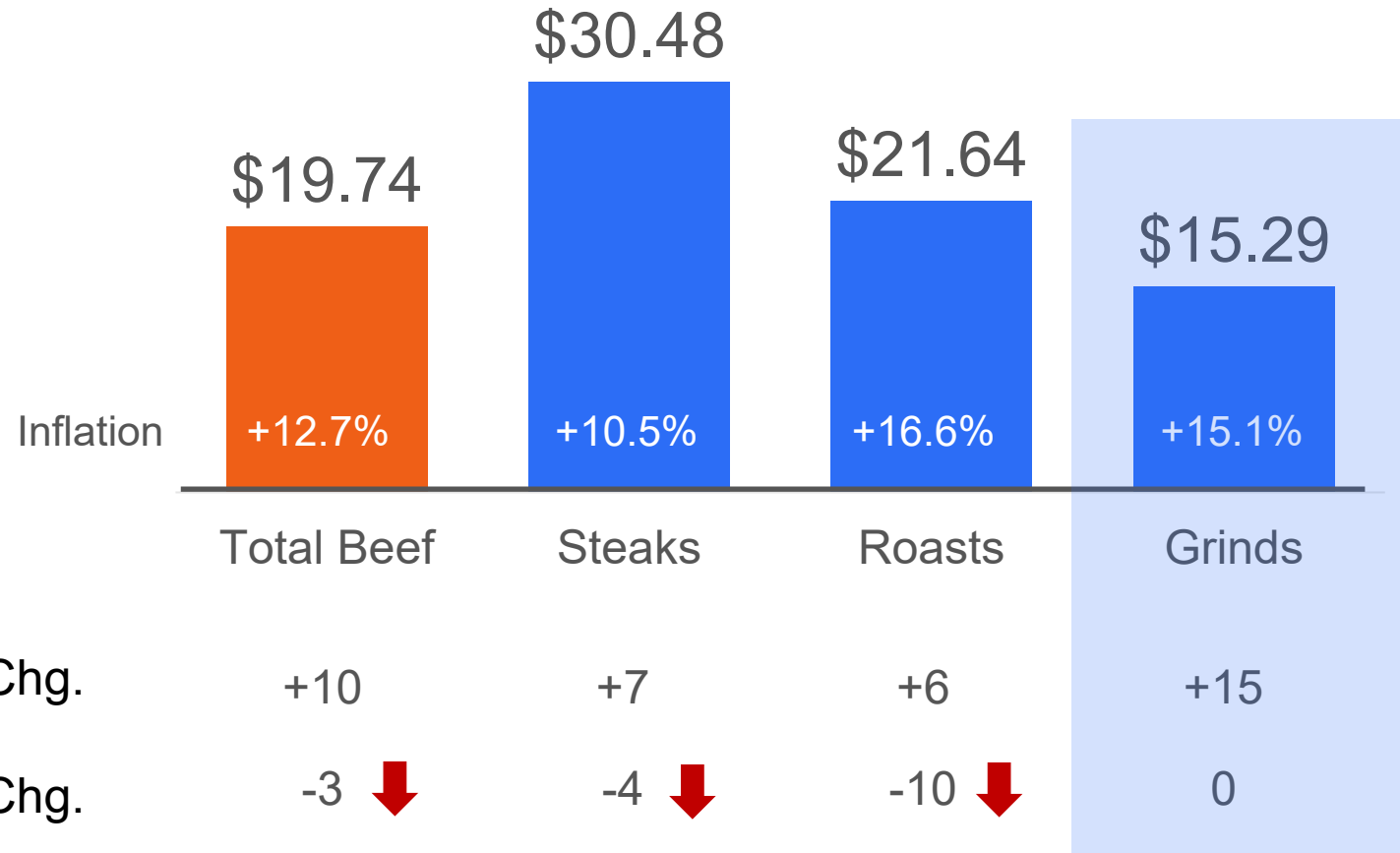
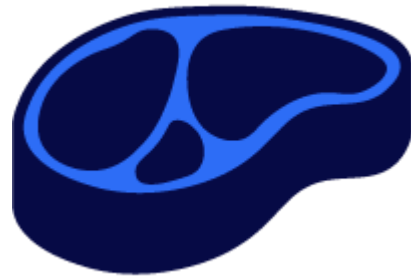


Rising commodities impacting specific categories



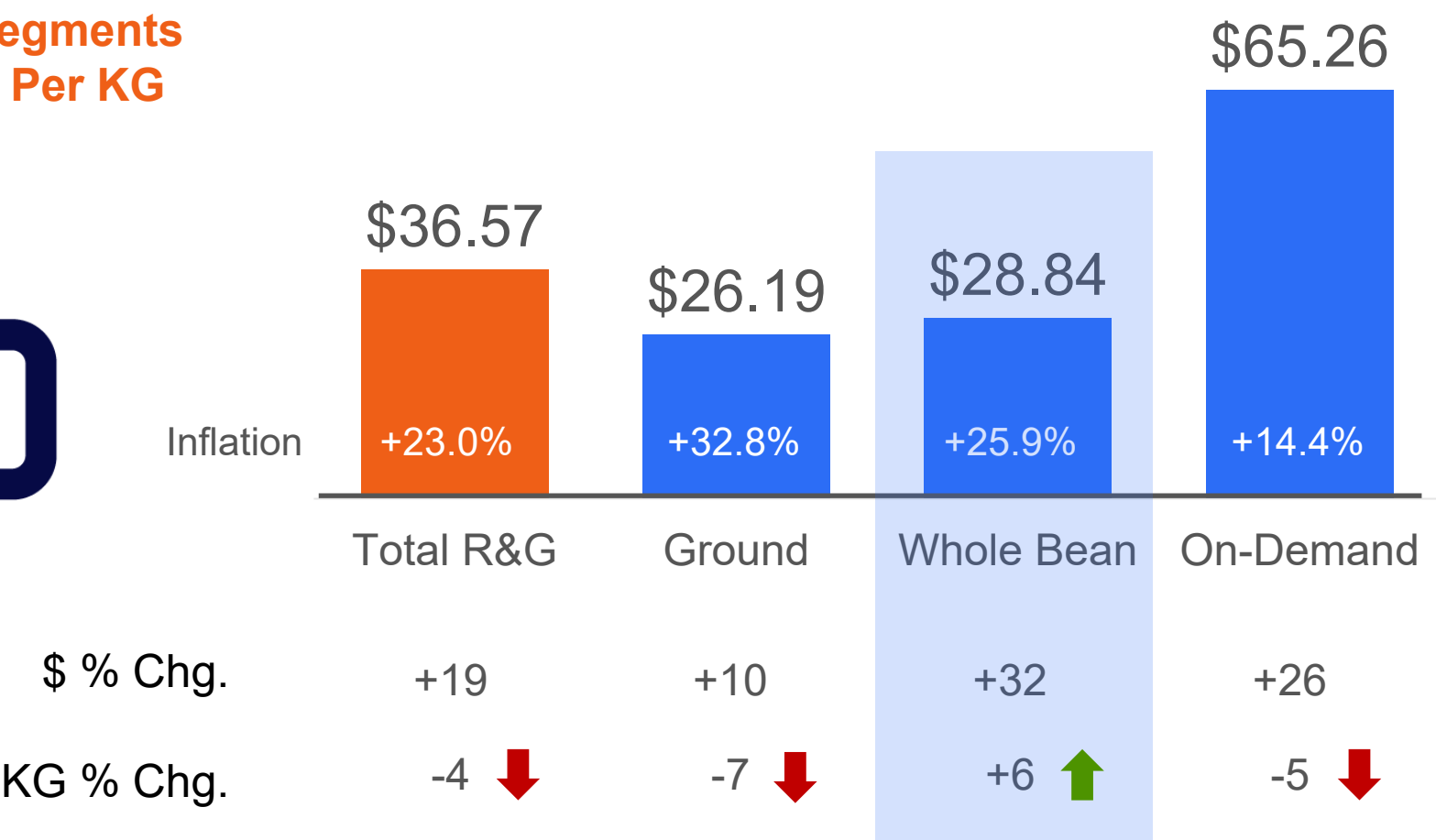
Trading down and out: Using beef as an example, consumers are moving away from more expensive segments while maintaining volume of grinds

Top 3 Beef Segments 52-week Price Per KG

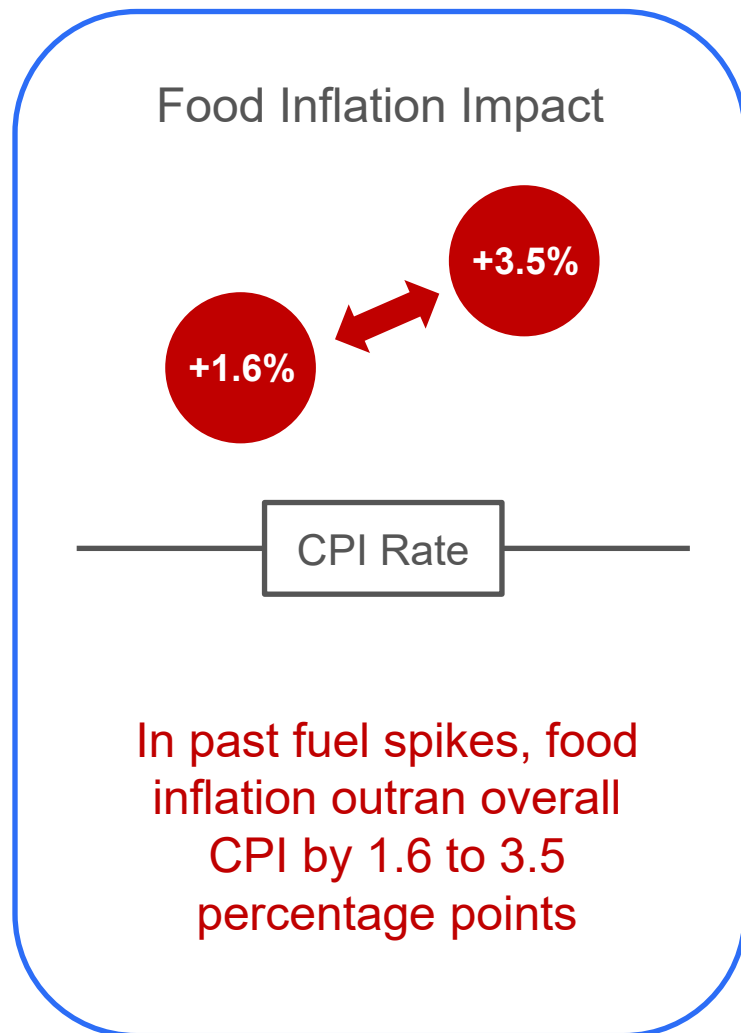


Quality & Control: Within Roast & Ground Coffee consumers are shifting to whole bean

R&G Coffee Segments 52-week Price Per KG



What's next? Rising gas prices and the potential inflationary impact on FMCG



High Replenishment Categories

Frequent deliveries, temperature control, short shelf life → immediate fuel pass-through

- **Fresh dairy** (milk, cream, yogurt)
- **Fresh produce** (fruit & vegetables)
- **Fresh meat, poultry & seafood**

Plastic-Intensive Categories

Higher crude prices raise resin, film, and bottle costs

- **Beverages** (soft drinks, bottled water, juices)
- **Household cleaning products**
- **Personal care** (hair care, skin care)

Fertilizer & Energy-Intensive Agricultural Inputs

Oil and natural gas drive fertilizer, feed, and farm operating costs

- **Grains & cereal-based foods**
- **Produce** (especially greenhouse-grown)
- **Dairy & animal-based products** (via feed and farm energy costs)

Rising gas prices with fuel changes in the coming months



Shopping Behaviour

- Shop online / use home delivery
- Shop closer to home
- One-stop-shop / bulk buying

Banner Loyalty At Risk



Value Focus

- Buy less expensive brands
- Shift to retailers with lower prices
- Stock-up when on promotion

12%

I shop at different stores more often



Lifestyle Impact

- Spend more time at home
- Eat out less
- Reduce overall spending
- Drive less and use transit more

49%

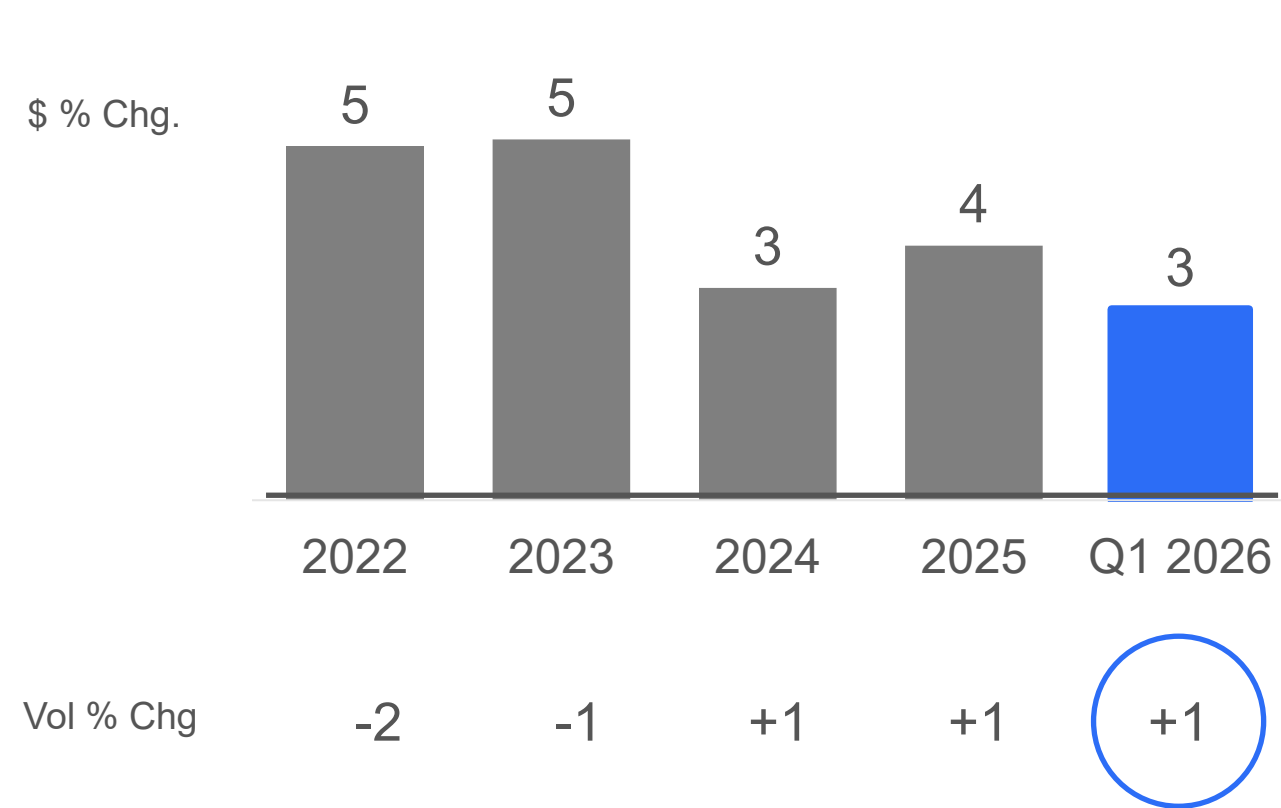
I shop at same stores but less often

36%

No change in store choice

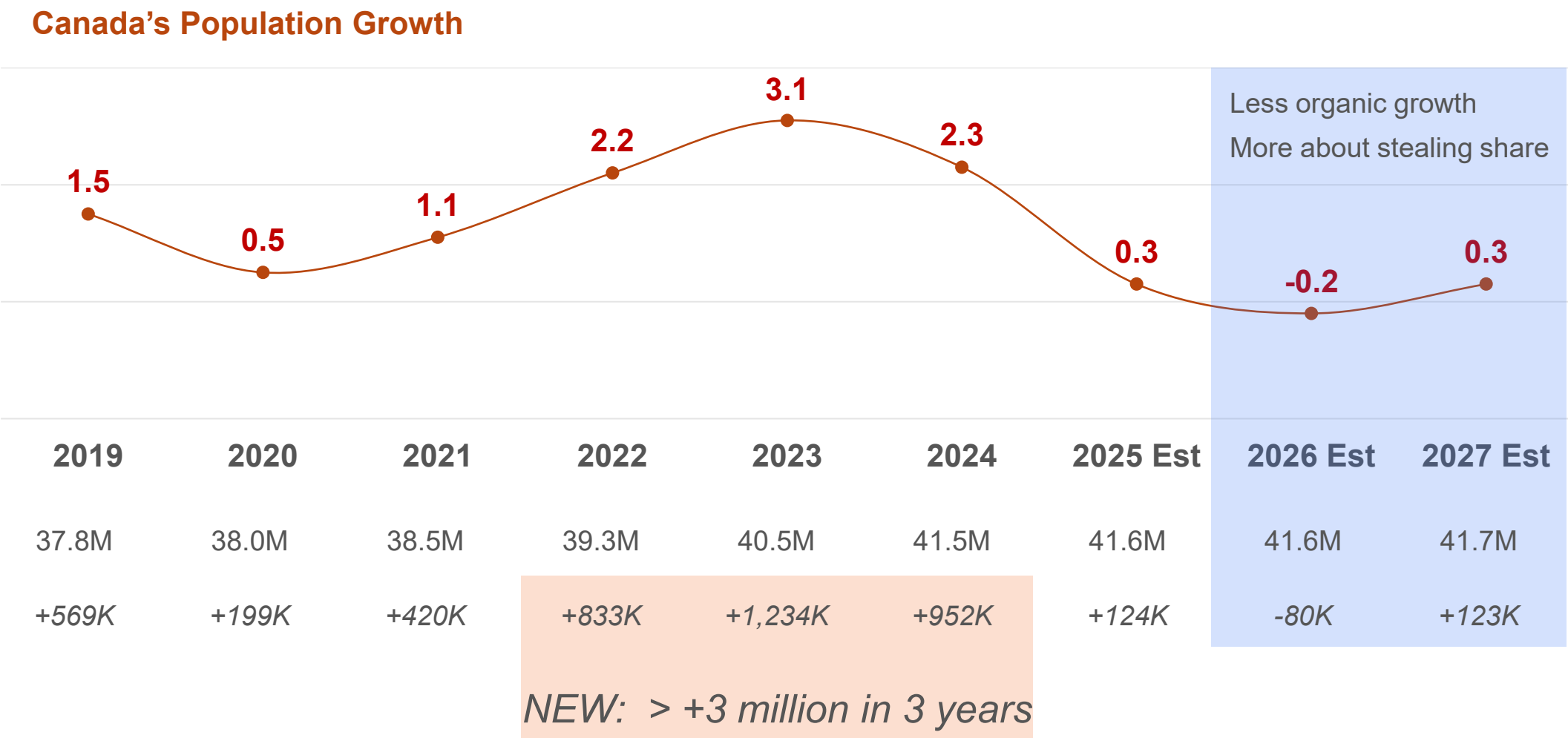
FMCG dollar performance continues to be fueled by inflation while volume lags

Canadian FMCG Performance



2026 YTD Growth	Dollars	Volume
Maritimes	+4	+2
Quebec	+3	0
Ontario	+3	0
Man/Sask.	+4	+1
Alberta	+4	+2
B.C.	+4	+1

Canada's population is forecasted to slow in the next 2 years



Factors impacting volume trends in FMCG

Financial Pressures



49% are only buying what they need

42% only have money for the essentials

41% plan shopping ahead to control spend & impulse

Eating Habits



35% eating leftovers more often

19% are skipping meals

HMR +3% units

Return to the office fueling out of home

Food Insecurity



+99% increase in food bank visits since 2019

Food bank usage exceed 25 million visits in 2025

1 in 10 rely on food banks or charity to get by

GLP-1 Impact



15% of Canadians using GLP-1 medications

1-3 months use: volume -1.5% to -2.5%*

7-11 months use: volume -5.2% to -12.5%*

Annual Loss: -\$450m+

When every dollar is intentional, price becomes the expectation, not the differentiator.

Price can protect volume but **innovation drives growth.**

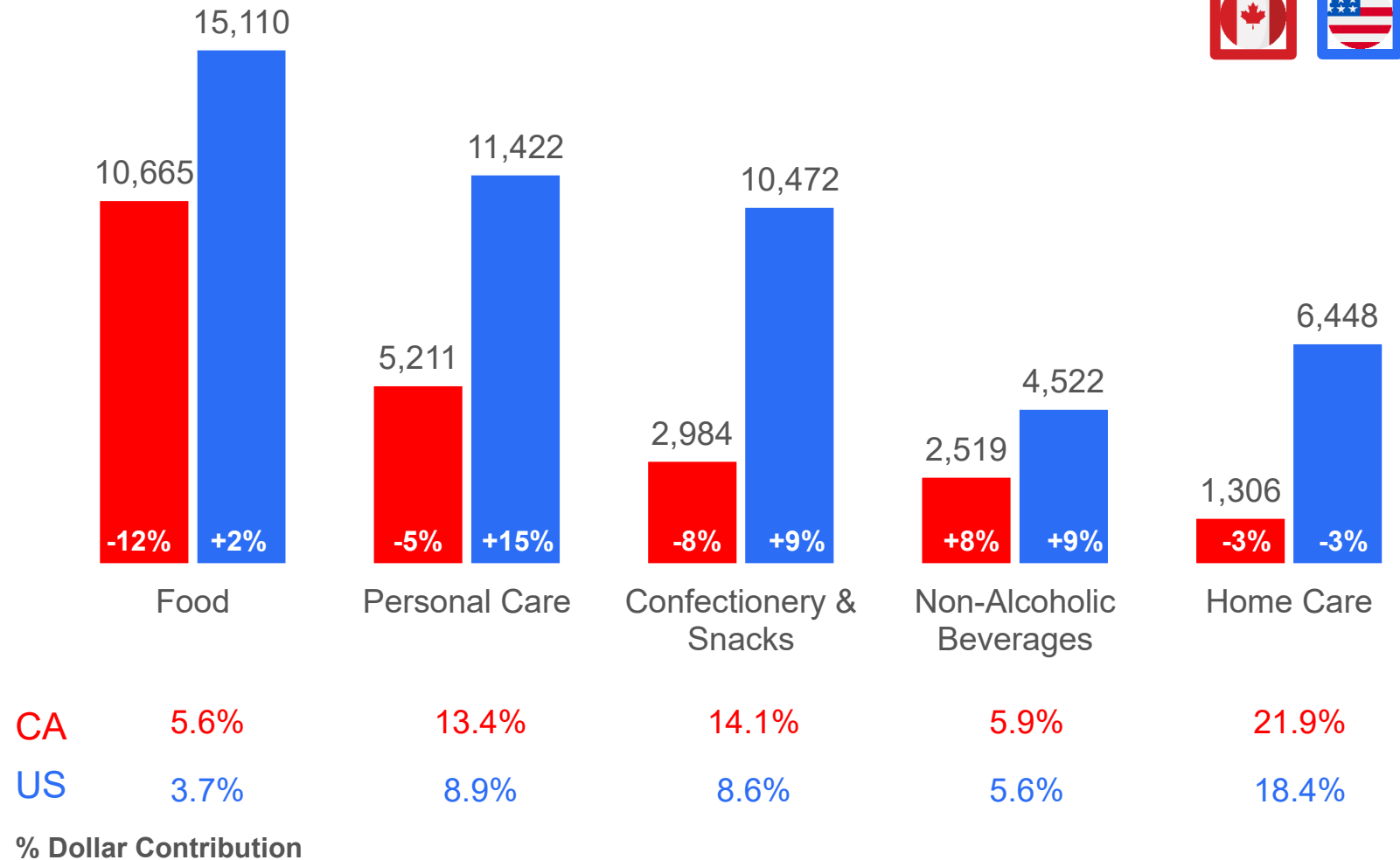
Winning brands are those that continuously adapt to changing consumer needs



Canada sees fewer launches than the US

But...
Innovation contribution is higher in Canada

Innovation items total and change (in %) vs year ago Latest 52 weeks – w/e 03-21-2026



Source: NielsenIQ Innovation Measurement US and Canada| TOTAL US XAOC + CONV and NATIONAL EXCL NFLD
GB +DR +MM | Latest 52 weeks - w/e 03-21-2026 vs Latest 52 weeks YA - w/e 03-22-2025

Growth is no longer about presence, it's about relevance

Value First



Generations



Diversity



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Value First



Consumers are taking control of their spending

Where they shop

- Controlling channel and convenience to lower total spend

What they buy

- Editing the basket to protect affordability

How they buy

- Using tactics, timing, and deal mechanics to stretch budgets

The consumers search for value is putting retailer and brand loyalty at risk

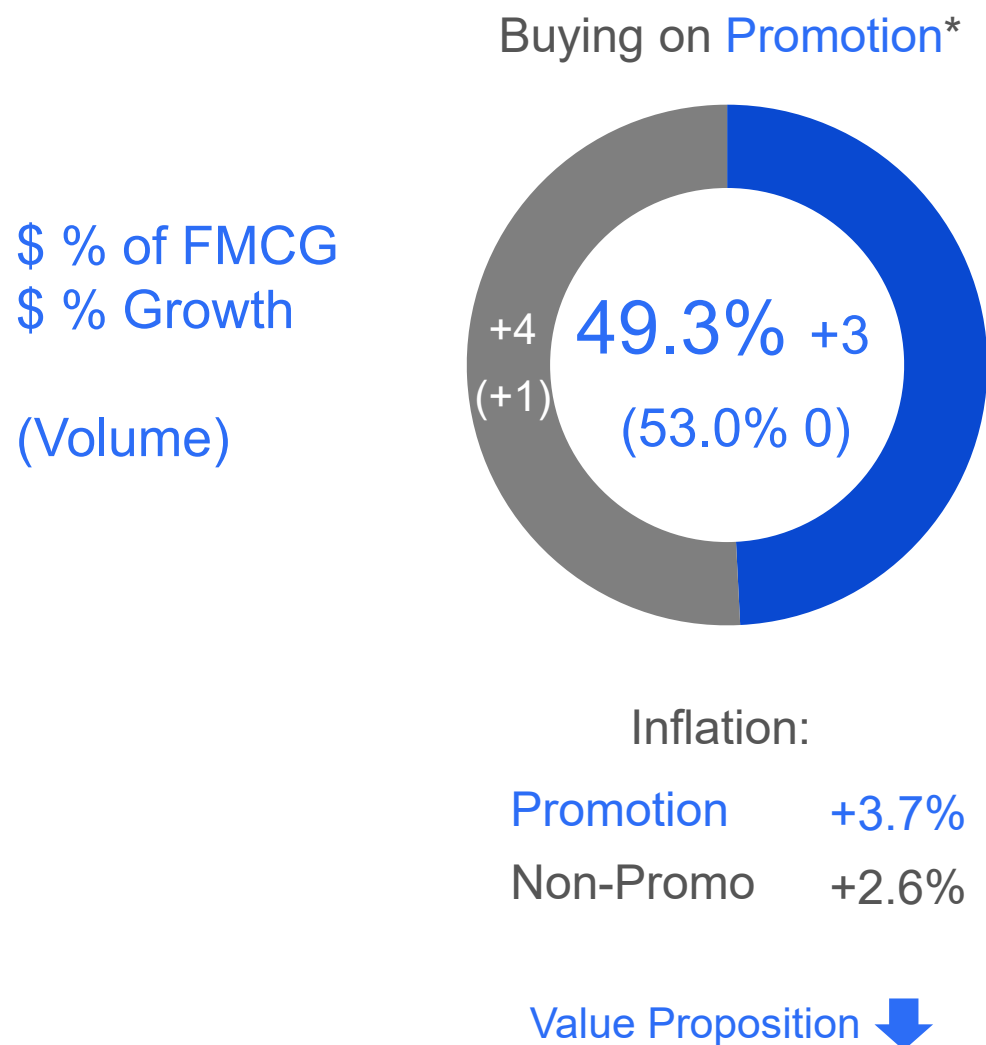
Top 10 consumer saving strategies for FMCG



Average of 4.2
Saving Strategies
Per Shopper



Promotions in Canada remain a key volume driver but momentum has slowed



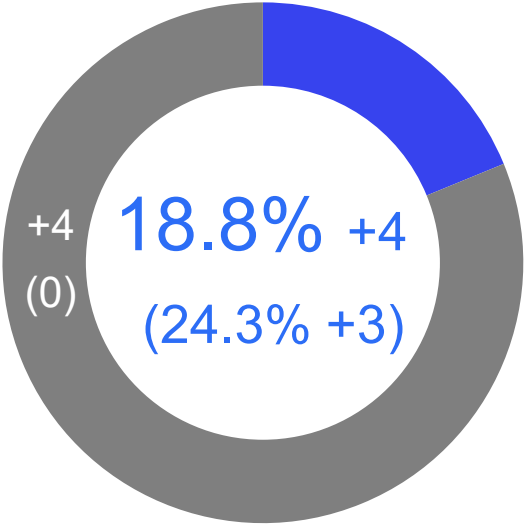
% Dollars Sold On Promotion		
Food	50.9%	+4
Non-Food	43.7%	+2

% Promotion Lift		
Dollars	69.6%	-0.7 pt
Volume	100.5%	-4.8 pt

Private Label provides a value alternative so point of difference matters

Buying Private Label

\$ % of FMCG
\$ % Growth
(Volume)



Inflation:
Private Label +0.9%
National Brands +3.7%

Value Proposition ↑

PL Dollar Share

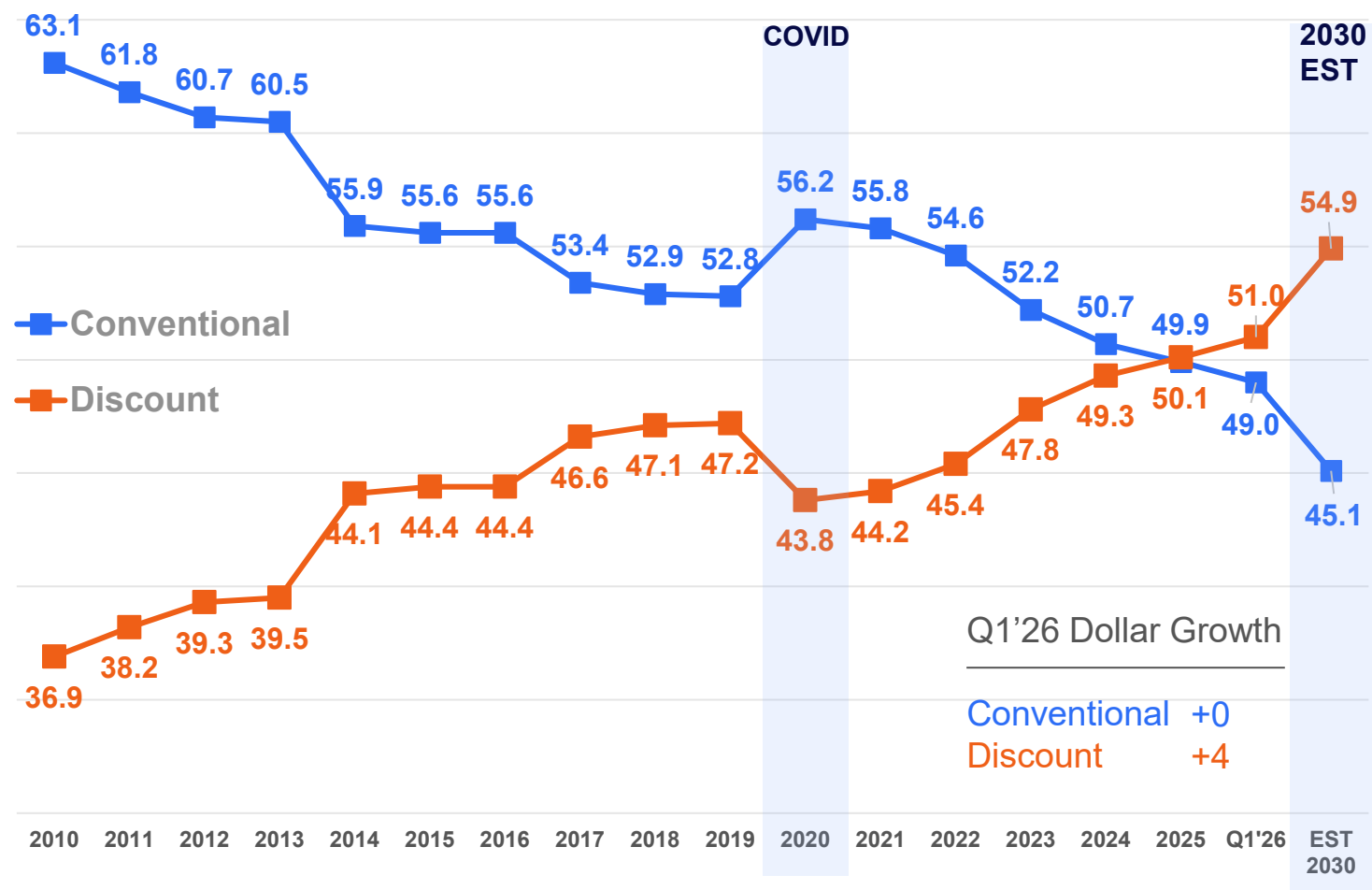
Food	20.4%	+4
Non-Food	13.6%	+2

% Reason For Buying PL

- 52% Lower Price
- 33% Same Quality
- 30% Better Value

Canadians have shifted spend to Discount retailers – with more to come!

Discount vs Conventional Grocery + Drug + Mass – \$ Market Share



Discounters* Winning With:

Volume: **61.2%** +2 (Convent -2)

Food: **51.6%** of \$ +6 (Convent +2)

Trips: **+6%** (Convent +2)

Baskets: **22% higher** (\$63 vs. \$52)

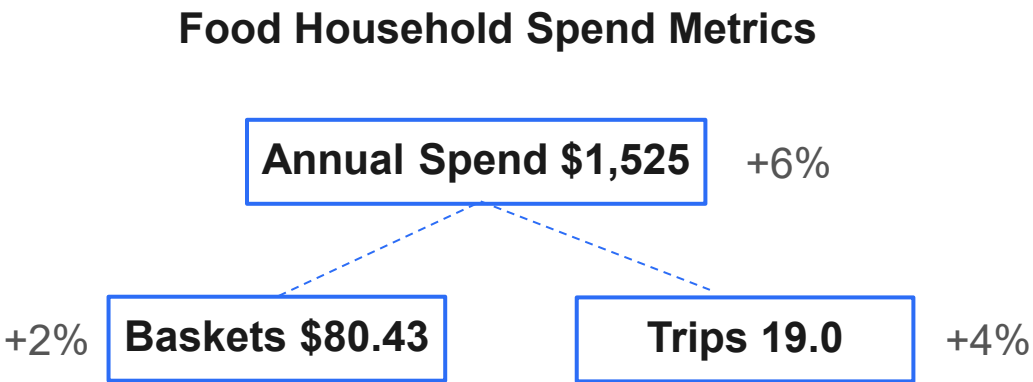
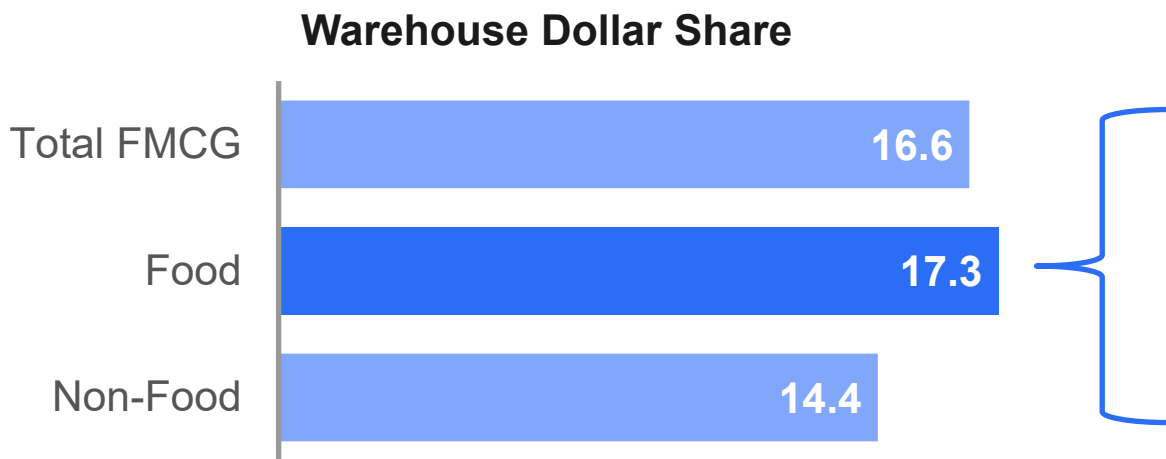
Private Label: 21.5 % of \$ +6%
27.1% of Vol +4%
(Convent 16.4% / 22.6%)

High Income: **\$100k+** 37% of \$'s
Spend 7% more

Consumer are shifting FMCG wallets to value-based retailer formats

Total FMCG retail channel share of trade		% Chg.	Food	Non-Food
Conventional Grocery	27.4	+2	+2	+1
Discount Grocery	20.6	+5	+6	+2
Mass Merch Stores	19.5	+10	+7	+15
Warehouse Clubs	16.6	+11	+12	+9
Drug Stores	6.1	+3	+1	+3
Dollar Stores	3.6	+11	+12	+10
Ethnic Grocery	2.9	+11	+11	+22

Warehouse Clubs' growth is fueled by reach and frequency



Shopper Profile % of Dollar Sales

1-2 member	48.2%	+0.9	
3+ member	51.2%	-0.9	↑ Smaller
<\$50k	15.3%	+0.9	
\$50k-\$100k	31.9%	+0.8	↑ Less Income
>\$100k	52.8%	-1.7	
With Kids	34.2%	+0.7	
Ethnic	36.5%	+0.9	↑ Diverse



Penetration

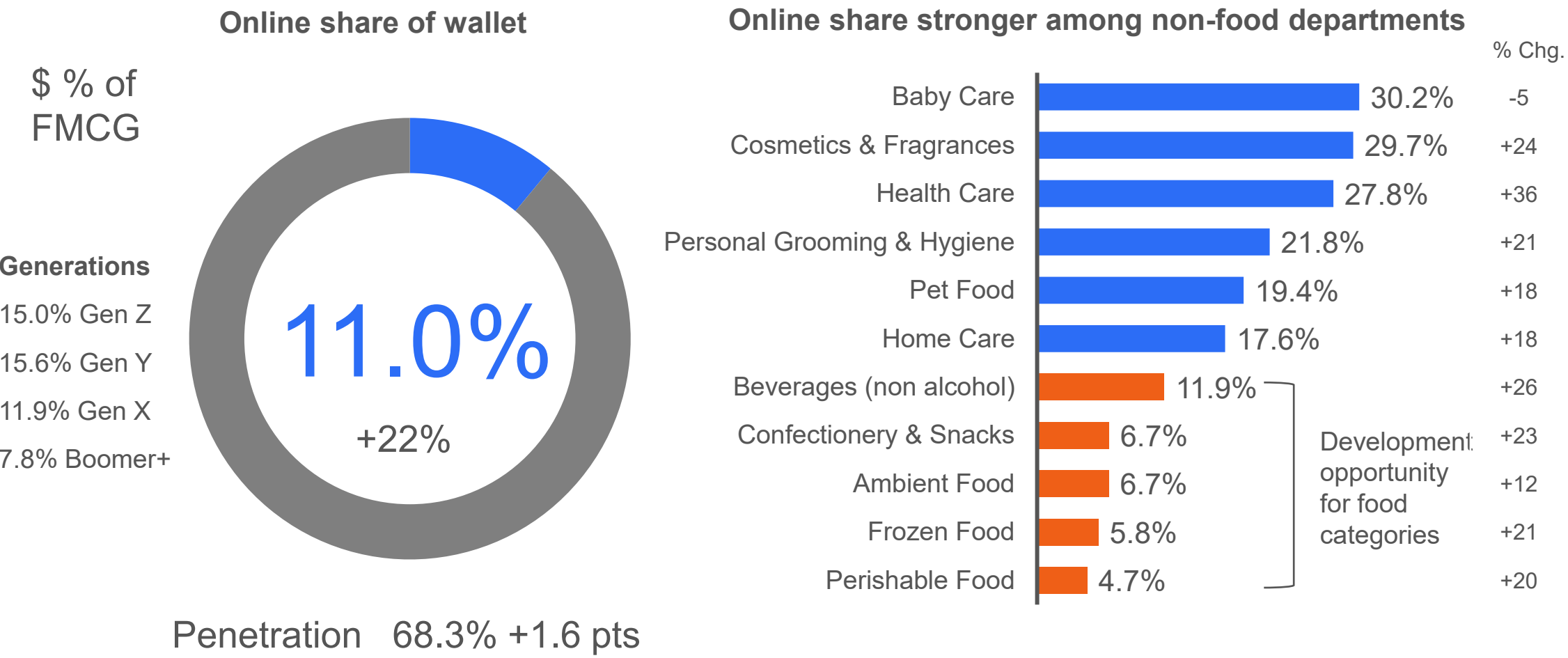
79.3% 13.2M Households +5%



Total FMCG Trips

6.4% of retail trips; 264.2M +5%
Food purchased on 95% of trips

Online accounts for almost 10% share of wallet in FMCG



Growth is no longer about presence, it's about relevance

Generations



Canada's generational mix is reshaping demand

Who is growing

- Immigration is reshaping younger cohorts,

What they spend on

- Older generations spend more annually on core FMCG

How demand will shift

- Future growth depends on anticipating life-stage transitions

Canada’s recent population boom has remixed the generations



>3+ million new
Canadians
since 2022

Generation	Age Range	Est. % of Pop. 2026	Growth Direction
Gen Alpha	<13 yrs	10%	▲ growing slightly
Gen Z	14-29 yrs	18–19%	▲ immigration-supported
Gen Y (Millennials)	30-45 yrs	22–23%	▲ largest / tied-largest
Gen X	46-60 yrs	18%	▼ declining
Baby Boomers	61-80 yrs	22–23%	▼ aging into 75+
Greatest/Silent	>80 yrs	9–10%	▲ fastest-growing

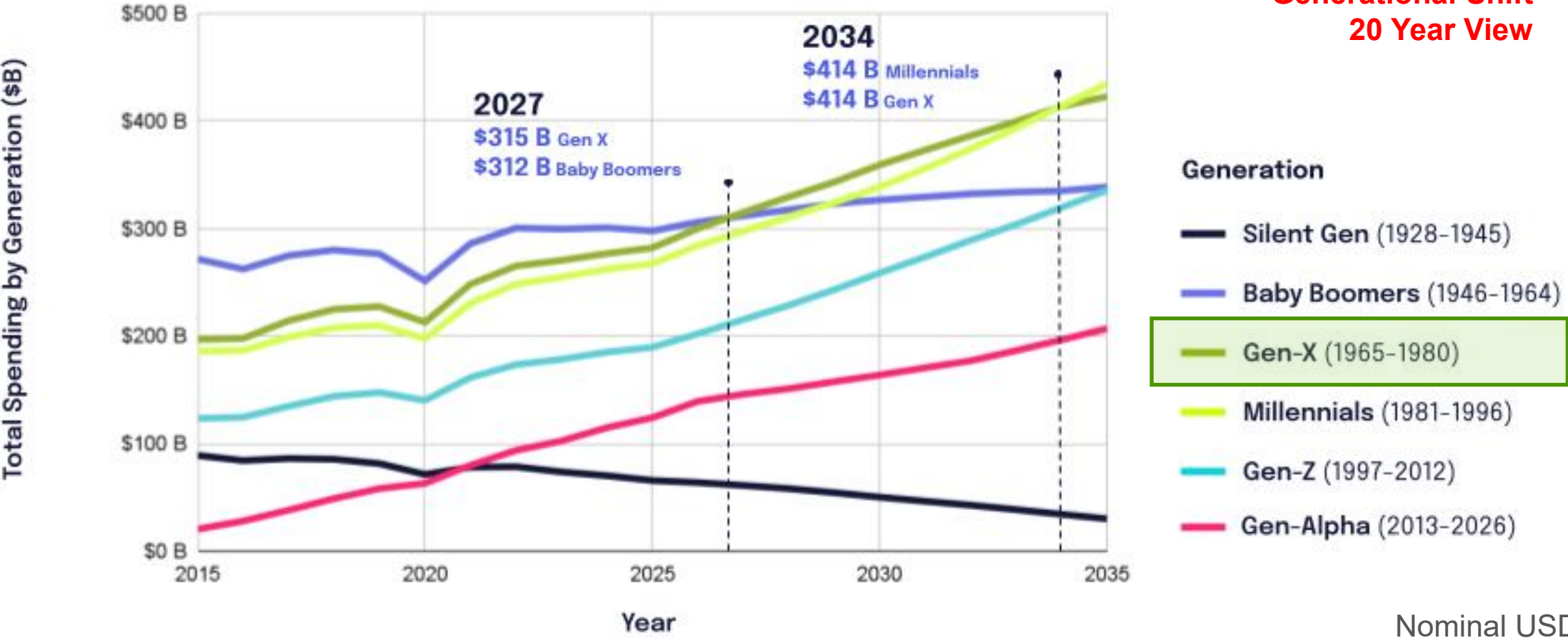
Canada is on the cusp of becoming a Gen X economy

Canada's "Gen-X decade" only spans 7 years, and starts in 2027

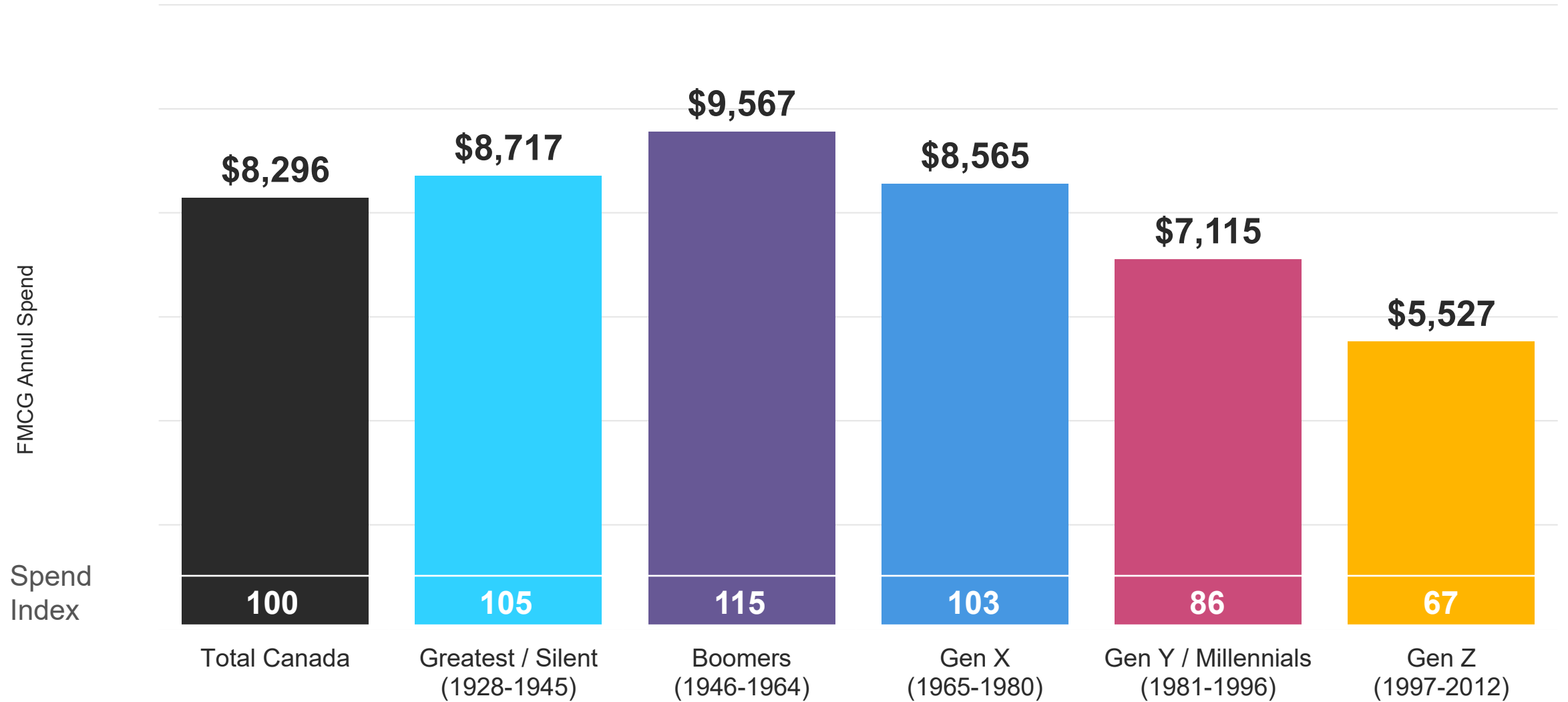
Canada total spending by generation, 2015-2035



Canada's
Generational Shift
20 Year View



Older households spend more annually on FMCG



Generational FMCG Food Department Spending Shifts

Category	Gen Z Aging	Gen Y Aging	Gen X Aging	Boomers Aging
Dessert	Green	Red	Red	Red
Snack	Green	Green	Yellow	Red
Refrig/Dairy	Green	Yellow	Yellow	Red
Prepared Foods	Green	Green	Yellow	Red
Produce	Green	Yellow	Yellow	Yellow
Frozen	Green	Green	Yellow	Yellow
Condiments & Sauces	Green	Yellow	Yellow	Red
Baking Needs	Yellow	Yellow	Yellow	Yellow
Cold Beverages	Yellow	Green	Green	Red
Meat & Seafood	Yellow	Green	Green	Yellow
Bakery	Yellow	Yellow	Yellow	Green
Deli	Yellow	Green	Green	Green
Confectionery	Red	Green	Green	Red
Hot Beverages	Yellow	Yellow	Green	Green
Alcohol	Red	Red	Green	Green

Green = Age In
Yellow = Neutral
Red = Age Out

Generational FMCG Non-Food Department Spending Shifts

Category	Gen Z Aging	Gen Y Aging	Gen X Aging	Boomers Aging
Baby Care	Green	Red	Red	Red
Hair Care	Green	Green	Yellow	Red
Body Care	Green	Green	Red	Green
Cosmetics	Yellow	Green	Yellow	Green
Household Products	Yellow	Yellow	Yellow	Yellow
Oral Hygiene	Yellow	Yellow	Green	Green
Paper Products	Red	Yellow	Green	Green
Shaving	Red	Yellow	Green	Yellow
OTC	Red	Yellow	Yellow	Green
Pet Needs	Red	Green	Green	Yellow

Green = Age In
Yellow = Neutral
Red = Age Out

Brands play an important role in supporting how consumers approach aging well

58%

Say healthy aging is VERY important to them personally

How Canadians approach aging well

- 41% Exercise
- 32% Healthy Eating
- 12% Sleep / Rest
- 8% Vitamins & Supplements
- 6% Mental Health

How does your assortment meet these needs?



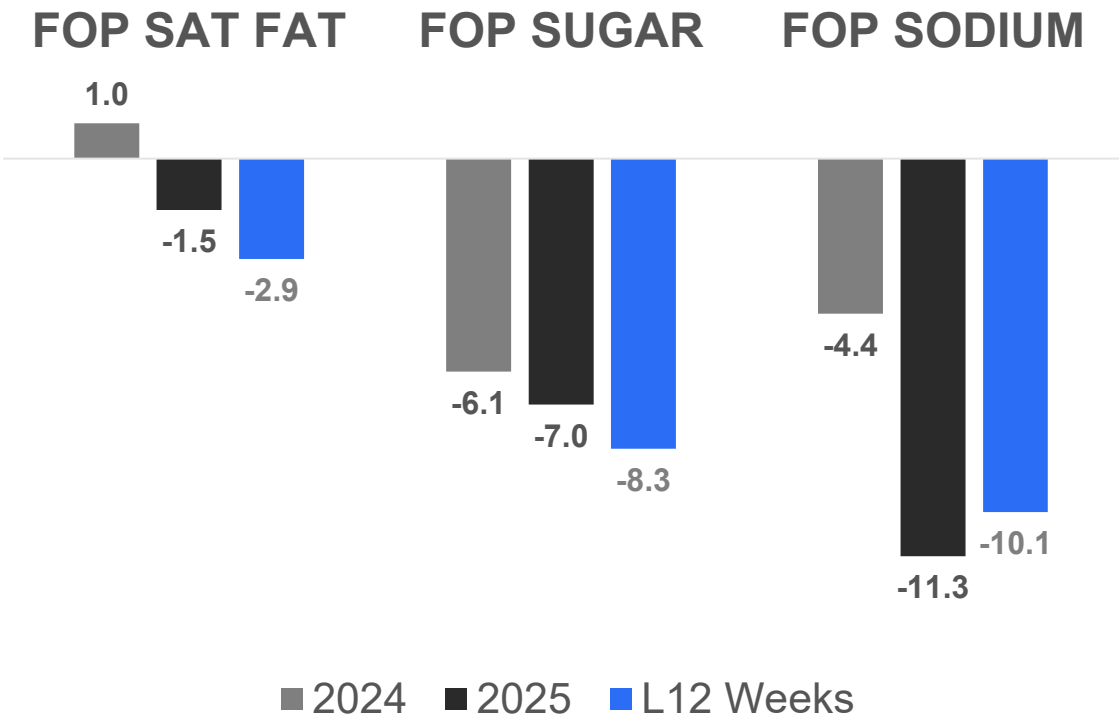
Consumption of high sodium, saturated fat and sugar foods continues to decline with FOP

Front of Pack Nutrition Symbol (FOP)

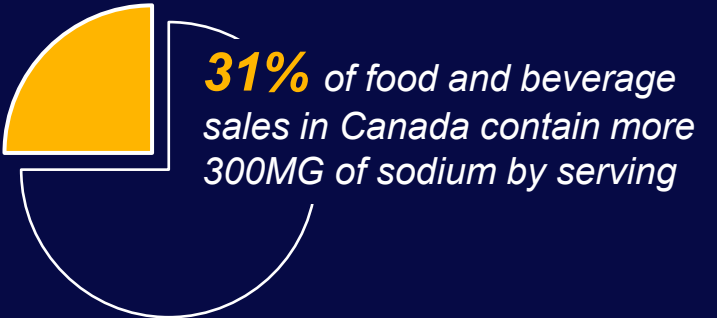
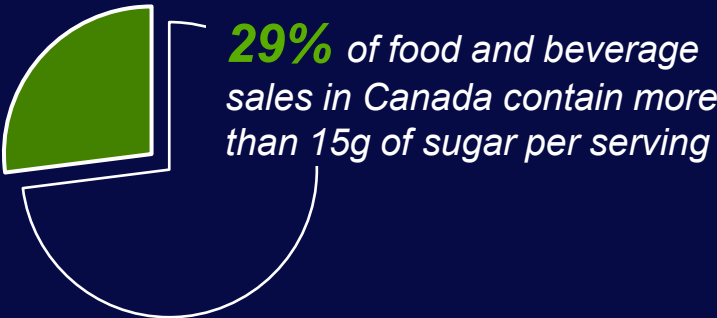
Food and Beverage Vol. % Chg.

77%

Of Canadians are aware of Health Canada's FOP Nutrition Symbol



Total FMCG 2025 vs 2024
+0.7% Tonn % Chg.



*Based on products with a nutrition facts label
Source : National All Channels, 52 weeks PE March 21th 2026

Growth is no longer about presence, it's about relevance

Diversity



Ethnic households are now a core growth engine in FMCG

Who is driving growth

- Over one-third of Canadian households are ethnic increasing demand growth

What they buy

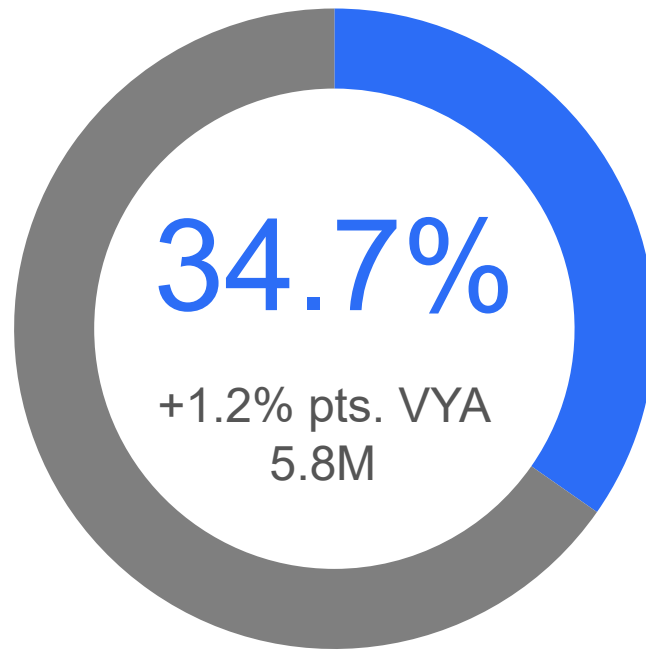
- Higher share of spend on core cooking essentials

How they allocate spend

- Lower relative spend in discretionary and non-essential categories

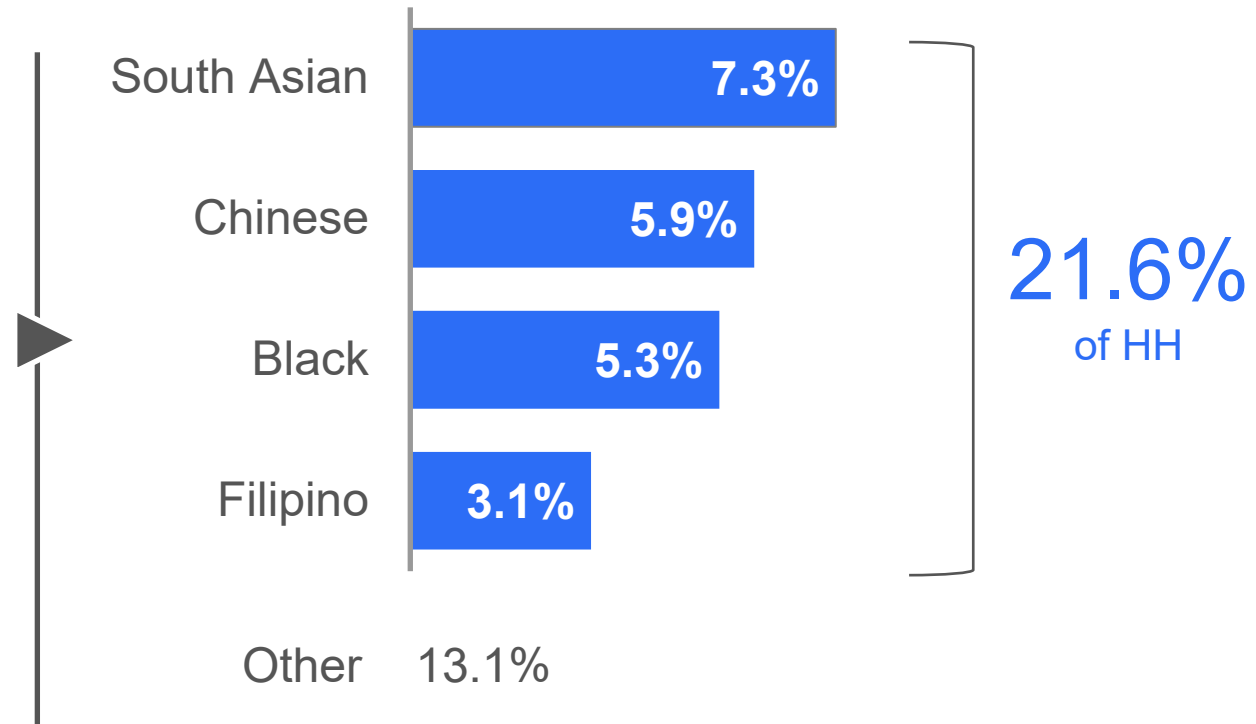
Ethnic consumers account for over a third of Canadian households

% of Ethnic Households



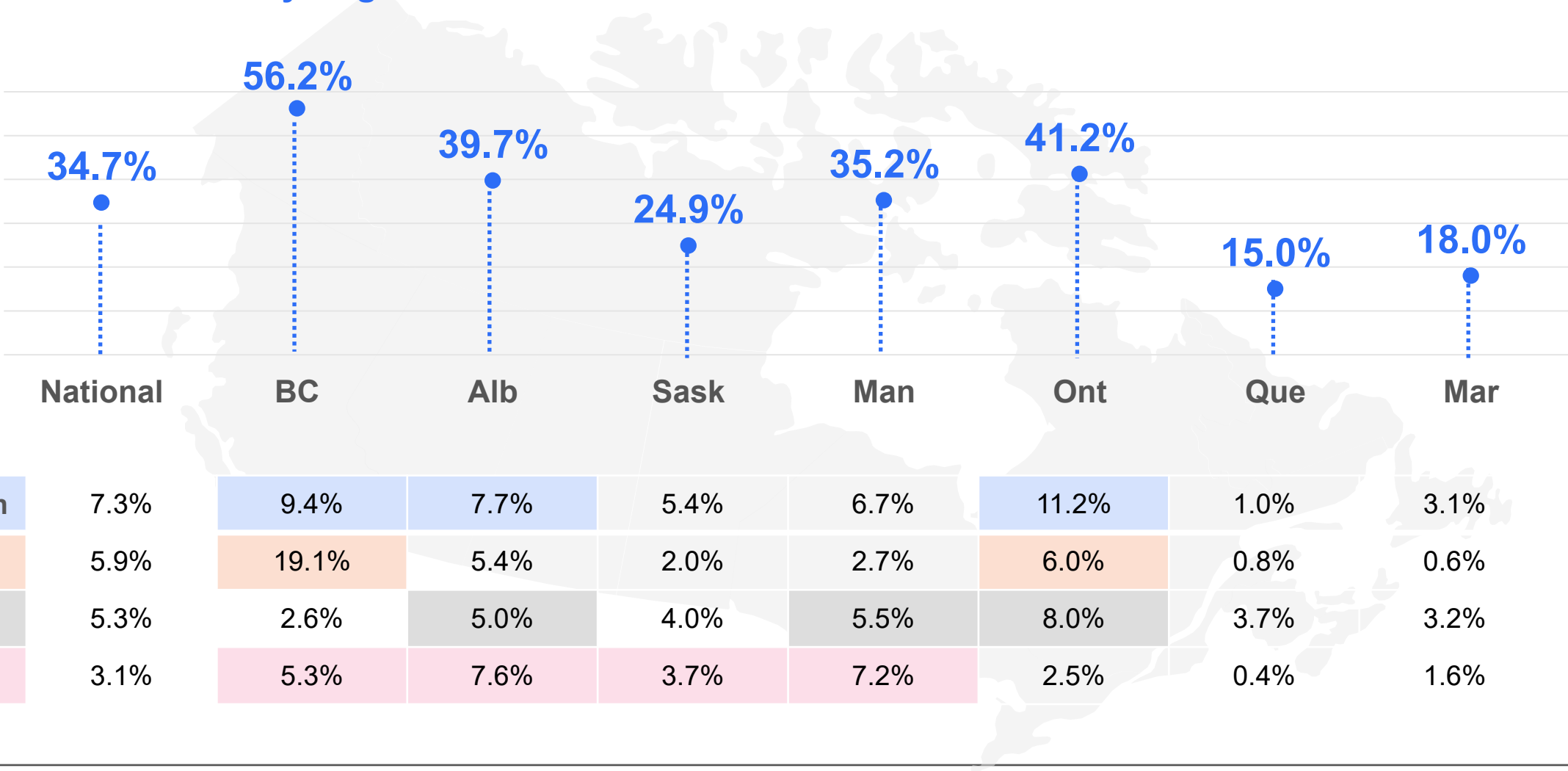
+5% in absolute gains

Top 4 % of Households Break Down

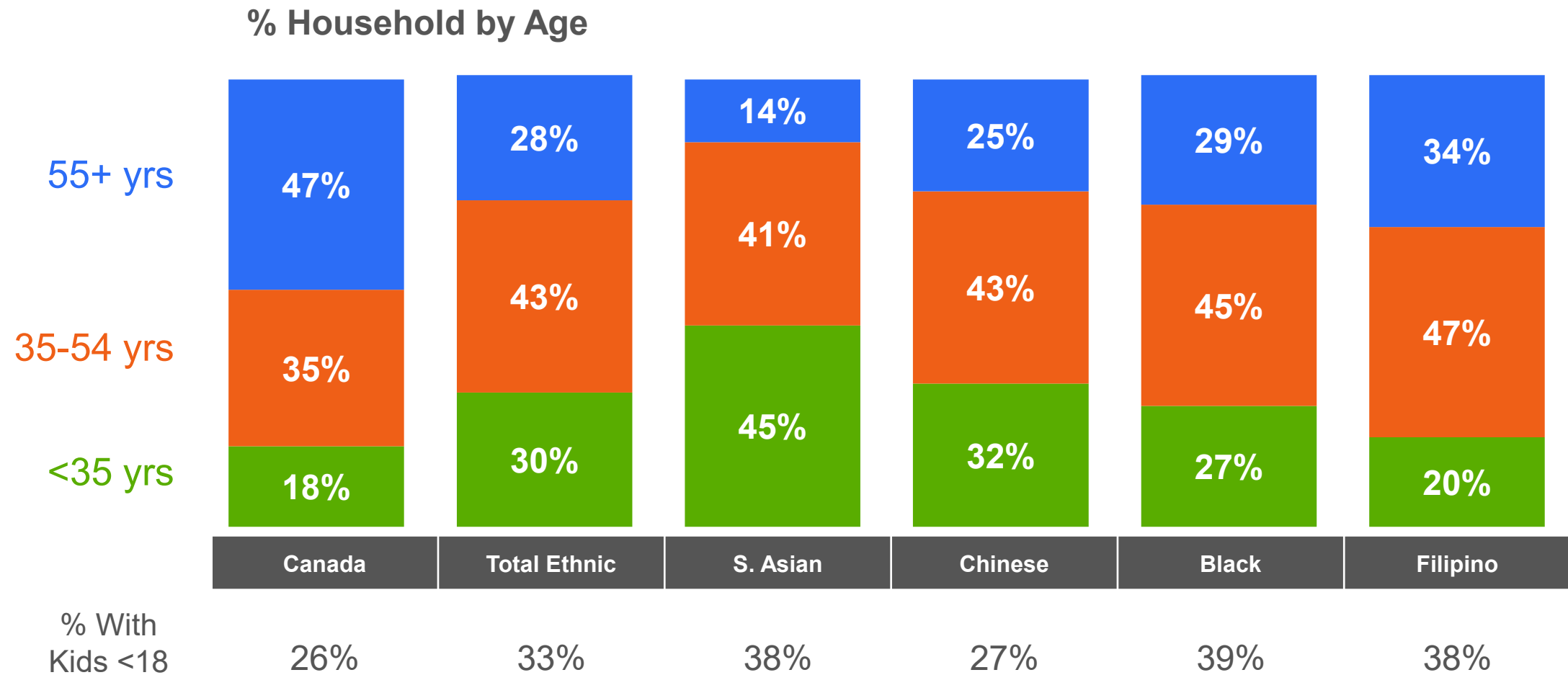


BC and Ontario have the largest portion of ethnic households

% Ethnic Households By Region



Ethnic households tend to be younger with children



Ethnic households spend more on the core essentials of cooking

Ethnic
Households



Departments

Department	Household Spend	Share of Spend	% Chg.	Index
Total FMCG	\$8,344.17	100.0%	+9	89
Perishable Food	\$3,047.54	36.5%	+9	93
Ambient Food	\$1,257.70	15.1%	+7	91
Personal Grooming & Hygiene	\$755.06	9.0%	+10	102
Confectionery & Snacks	\$652.82	7.8%	+9	78
Beverages (non-alcohol)	\$640.36	7.7%	+11	79
Frozen Food	\$565.32	6.8%	+9	92
Health Care	\$496.64	6.0%	+15	92
Home Care	\$336.77	4.0%	+6	89
Pet Food	\$263.15	3.2%	+9	72
Cosmetics & Fragrances	\$248.33	3.0%	+13	121

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Value First



When every dollar counts, growth flows to brands that **innovate value beyond price** through smarter formats, clearer benefits, and frictionless choice.

- Reformulate to protect margins and affordability
- Creating tiered propositions (good / better / best clarity)
- Simplifying claims, benefits, and navigation > especially online

Generations



Winning growth comes from **innovating alongside generational life-stage shifts**, using format and functionality to stay relevant as needs evolve.

- Smaller packs & functional upgrades for aging households
- Entry-price innovations for Gen Z & Millennial budget pressure
- Lifecycle-led pipeline planning, not static segmentation

Diversity



Relevance is driven by **innovating for cultural needs** by using assortment to turn diversity into sustained commercial advantage.

- Innovate in mainstream categories, not just niche or overdeveloped ones
- Design formats and packs for family use (larger households)
- Look beyond the border for global brands to appeal to culture preferences

The data is clear;
**pressure hasn't stopped
demand, it's sharpened it.**

The question now isn't
whether consumers will spend,
but **who they choose to
spend with and why.**



Thank You!

For more information about NIQ's research solutions, please connect with us.

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